

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Wed 1/20/2016 2:19:53 PM
Subject: Re: Questions re tickets for [REDACTED] [Email Ref: 160121-000014]

Thx

Sent from my iPhone

On Jan 20, 2016, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 01/20/2016 09:12 AM

OK, verifying everything... Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 01/20/2016 08:12 AM

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email centurionsupport@centurion.com. Have a wonderful day! Best regards, Natalia Molotkova

Customer [REDACTED] 01/20/2016 08:12 AM

Morning! I have some questions re tickets for [REDACTED]. -Departing Rome and then flying back to London is expensive... is it possible to purchase her a round trip ticket Rome/NY/Rome and then after she departs on the 28th, cancel the return and book a one way NY to London for the 4th? What do the airlines do to the cost of the Rome/NY/Rome ticket? -We found a round trip for like \$504 (Rome/NY/Rome)...and then the one way (NY/London) (at least at the moment) is like \$281. This would cost WAY less than the over \$2000 we are looking at for Rome/NY/London... -Is this a possibility? Of course I know the cost of the one way NY/London could go up between now and Feb. 4, but probably not in the thousands... -We also need a ticket for [REDACTED] that shows her going Rome to London on Jan. 28th around the same time as her real ticket (just the one way, no return)...but we really just need an itinerary to show this and we do not need to purchase (the airlines won't cancel her real ticket just because we have reserved a ticket on another carrier Rome/London, right?) Thanks for your knowledge and help! [REDACTED]

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