

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 1/22/2016 5:59:04 PM
Subject: [REDACTED] itinerary for Jan. 28 Rome/London [Email Ref: 160123-000169]

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====→

Response (Natalia Molotkova) 01/22/2016 12:59 PM

Ok, we issued at 331.50USD and I requested 50.00USD to be credited back.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 01/22/2016 12:54 PM

correct..at the \$281.99 price tag...

(I found the email with the price ...)

Customer [REDACTED] 01/22/2016 12:51 PM

I don't have it...please do send..

Response (Natalia Molotkova) 01/22/2016 12:48 PM

You wanted to issue Norwegian, correct?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 01/22/2016 12:47 PM

It is issued, you don't have it? Will email it again.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 01/22/2016 12:27 PM

thanks..and the Norwegian flight as well on 4th?

Response (Natalia Molotkova) 01/22/2016 12:23 PM

It is on its way...

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 01/22/2016 12:03 PM

It's ok...just wanted you to know in case you weren't aware!

Response (Natalia Molotkova) 01/22/2016 11:32 AM

Dear Lesley, sorry, everything is glitching here - the 3d day in a row.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 01/22/2016 11:12 AM

Great thank you

FYI/ all your emails are coming to me twice (?) system glitch? Sent from my iPhone

Response (Natalia Molotkova) 01/22/2016 11:02 AM

Sure, on it..

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] **01/22/2016 10:45 AM**

Natasha, are you able to make an itinerary for [REDACTED] on Jan. 28th Rome/London...I think below option is best since it is closest to the 10:35am departure of her real flight...

AF 1205 FCO CDG 1015A 1225P

AF 1780 CDG LHR 125P 145P

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