

To: [REDACTED]
From: Lesley Groff
Sent: Tue 1/19/2016 10:14:00 PM
Subject: Re: Your ^_Delta^_ Purchase Confirmation

Ok, the seat is not refundable...your money was spent and it cannot go toward another seat on another flight unfortunately...
To change your ticket including the \$200 change fee, \$723.40.

There is a Delta flight #184 departing at 3:10pm arriving 6:39pm. On another note, you could try to fly stand by for \$75 but not sure you want to do that! Please let me know if I should change your ticket or keep as is...

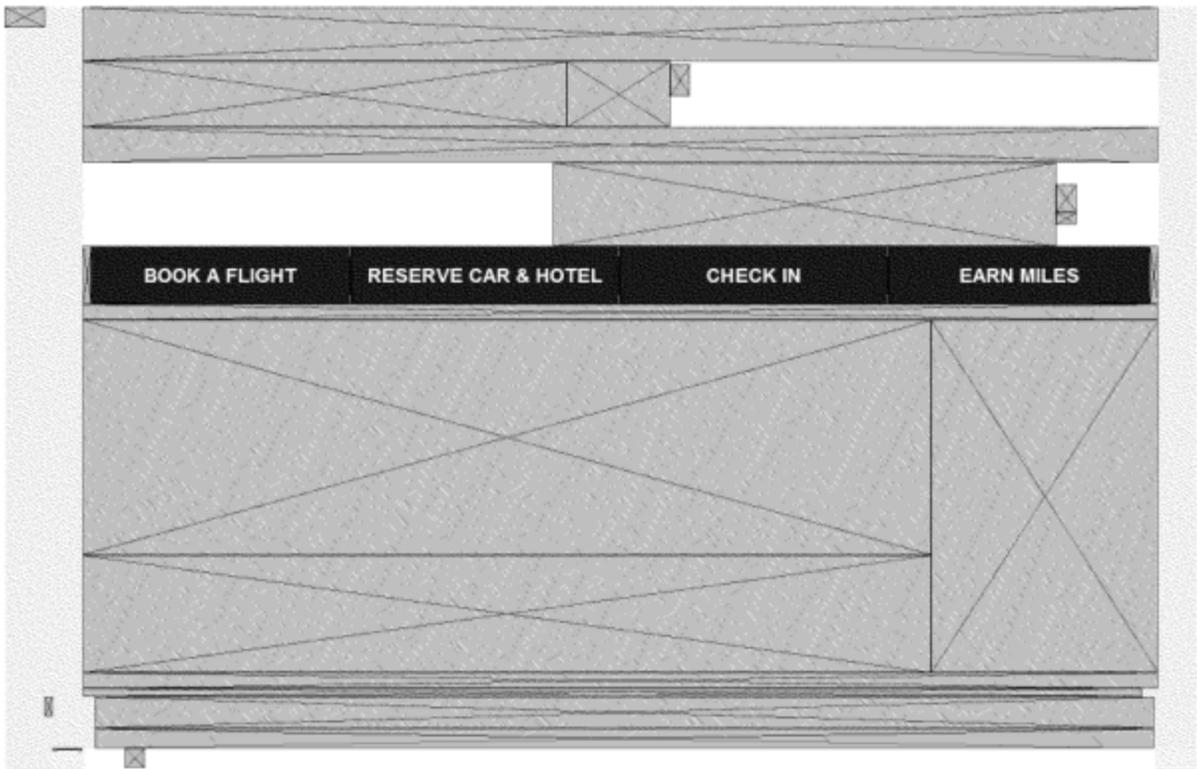
On Jan 19, 2016, at 4:55 PM, [REDACTED] wrote:

Lesley , is getting very expensive ?What's the total amount to change the flight ? I bought a seat for the plane in case if they can transfer for a new one
Thank you

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Thursday, January 14, 2016, 2:38 PM, Delta Air Lines
<DeltaAirLines@e.delta.com> wrote:



CARD HOLDER [REDACTED] PAYMENT [REDACTED] DATE [REDACTED]
Credit/Debit: [REDACTED]

AMOUNT PAID [REDACTED] (USD)

SEATS [REDACTED] CONFIRMATION # [REDACTED]

Delta Comfort+™ SEAT [REDACTED]

Passenger [REDACTED] For Flight
LGA>IAH
Thu, 21 Jan 2016

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