

**To:** Natalia Molotkova [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 1/14/2016 11:24:32 PM  
**Subject:** Re: Mandarin Marrakech Credit? [Email Ref: 160105-000345]

Hi Natasha and thank you for asking on this. I think his plans have changed and he won't go this month after all. Did the hotel say we had to use the credit within a certain time frame?

Sent from my iPhone

On Jan 14, 2016, at 5:28 PM, Natalia Molotkova [REDACTED] wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

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**Response (Natalia Molotkova) 01/14/2016 05:28 PM**

Lesley, by any chance, is Mr. Epstein planning to go to the hotel to use 100% of money? Or should I try to get at least like 50% back? Regards, Natalia Molotkova  
Centurion Relationship Manager [REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer [REDACTED] 01/04/2016 02:30 PM**

Ok, I will let Jeffrey know...thanks

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**Response (Natalia Molotkova) 01/04/2016 02:23 PM**

[REDACTED] respond from the hotel:

I am pleased to inform you that we could exceptionally use the 100% cancellation fee as a credit under the conditions that he stays for a minimum stay of 3 nights in the Oriental Pool Villa. Please advise.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer [REDACTED] 01/04/2016 01:33 PM**

OK! thanks

**Response (Natalia Molotkova) 01/04/2016 01:29 PM**

Let me reach out to them again, will be back shortly...I think they want to cooperate, due to they value Mr. Epstein. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

**Customer [REDACTED] 01/04/2016 01:24 PM**

HI Natasha and Happy New Year! I had quite a few things going on over the weekend...Kathy helped me tremendously! I am following up to see if we were able to get a credit to use toward a future stay at the Mandarin in Marrakech...I ask because I don't want it to slip through and Jeffrey is claiming he will go to Marrakech around Jan. 23rd... Let me know! thanks, [REDACTED]

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