

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 1/11/2016 9:46:56 PM
Subject: Change [REDACTED] ticket (rec loc [REDACTED])

----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE -----
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Response (Natalia Molotkova) 01/11/2016 04:46 PM

Lesley, we can't do same flight from NY to [REDACTED], due to Delta flight arrives to JFK at [REDACTED] her current flight departs at 545pm. Looking fro options.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/11/2016 04:39 PM

super thanks

Response (Natalia Molotkova) 01/11/2016 04:35 PM

Hello, Lesley!!!

I am on it...

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 01/11/2016 04:33 PM

Helloo Natasha! We need to change [REDACTED] return trip on Wed. 13th...she now needs to depart on the [REDACTED] on Wed. 13th around 2pm to NY and then from there get on to [REDACTED] same night...Can you work on this for us please? Thanks, Lesley

Thursday 07 Jan 16

Other Information

CITIZENS OF [REDACTED] MUST CARRY A VALID

PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Flight Information

Date	
Airline	
Airline Record Locator	
Flight/Class	
Origin	
Destination	
Departing	
Arriving	
Departure Terminal	Terminal 2 A
Arrival Terminal	Terminal 8
Estimated Time	8 Hrs 55 Mins
Stops	Non-stop
Seats	22A
Confirmed	

Wednesday 13 Jan 16

Flight Information

Date	
Airline	
Airline Record Locator	
Flight/Class	
Origin	
Destination	
Departing	
Arriving	
Arrival Terminal	Terminal 2
Estimated Time	8 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Thursday 14 Jan 16

Flight Information

Date	[REDACTED]
Airline	[REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	[REDACTED]
Origin	[REDACTED]
Destination	[REDACTED]
Departing	[REDACTED]
Arriving	[REDACTED]
Departure Terminal	Terminal 2
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 35 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

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