

To: Andrew [REDACTED]
Cc: Ossa Properties Barrett Anthony [REDACTED]
From: [REDACTED]
Sent: Tue 1/19/2016 1:52:58 PM
Subject: Re: No heat in 11J bedroom!

Thank you so much Andrew

Sent from my iPhone

> On Jan 19, 2016, at 8:51 AM, Andrew <[REDACTED]> wrote:

>

> I will send a handyman up as soon as he becomes available this morning.

> Thank you.

> Happy New Year. [REDACTED]

>

> Sent from my iPhone

>

>> On Jan 19, 2016, at 8:48 AM, [REDACTED] <[REDACTED]> wrote:

>>

>> Nili says there is no heat in 11J bedroom! Can we send someone there today?
Now? They are in the apt. [REDACTED]

>>

>> Sent from my iPhone