

To: [REDACTED]  
From: [REDACTED]  
Sent: Tue 1/19/2016 1:53:25 PM  
Subject: Re: cold

Andrew says he will send someone up this morning as soon as they become available! Please keep me posted.

Sent from my iPhone

> On Jan 19, 2016, at 8:37 AM, [REDACTED] > wrote:  
>  
> hi [REDACTED],  
> There is a problem with the heating in the bedroom. It is 58 F and we cover  
with 4 blanket :( the kitchen and living rooms are OK.  
> Andrew is not available. I have told Tess last time and she promised to tell  
maintenance.  
> Can you please ask somebody to look into it? We are still in the apartment  
today all day, so it can be done.  
> They are arranging the alarm today. I shall be in touch with you when they  
finish.  
> have a good day,  
> thanks  
> Nili