

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Tue 1/19/2016 2:30:50 PM
Subject: Re: Margherita ticket... [Email Ref: 160120-000006]

Thx!

Sent from my iPhone

On Jan 19, 2016, at 9:29 AM, Natalia Molotkova <[REDACTED]> wrote:

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 01/19/2016 09:29 AM

Morning, Lesley!!! Working on it.. Regards, Natalia Molotkova Centurion
Relationship Manager [REDACTED] Hours:
Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 01/19/2016 08:12 AM

Morning Natasha...can you please investigate a ticket now for Margherita from Rome
to NY on morning of Jan. 28th and return from NY back LONDON after 8pm on Feb.
4th...Direct best (let me know pricing) thanks, Lesley

Response (Administrator) 01/19/2016 08:12 AM

I am currently out of the office with no access to voicemail or email. My normal office
hours are 9am to 5:30pm EST Monday through Friday. If you need immediate
assistance please call the number on the back of your card and press 0 (zero) for the
next available Centurion Support Associate or email
centurionsupport@centurion.com. Have a wonderful day! Best regards, Natalia
Molotkova

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