

To: Lesley Groff [REDACTED]
From: Mark Lloyd
Sent: Tue 12/29/2015 12:30:58 PM
Subject: Re: Jeffrey Epstein

Dear Leslie,

I have just spoken with Mark Bradford, the GM, who is now fully appraised of the situation. I requested that he simply gives a credit against a future stay. They are simultaneously talking with American Express about this regarding insurances etc.

Incidentally, Mark Bradford knows that I am friendly with Sir Henry Keswick, Chairman of the holding company, which owns Mandarin Oriental Hotels, so despite their very strict cancellation policies at this time of year, I am confident that this will get sorted to Jeffrey's satisfaction.

With best wishes,

Mark

Sent from my iPad

> On 29 Dec 2015, at 12:22, Lesley Groff [REDACTED] wrote:
>
> Mark, Jeffrey says even credit toward a future stay would be tremendous. ..
>
> Sent from my iPhone

>> On Dec 28, 2015, at 4:51 PM, Mark Lloyd [REDACTED] wrote:
>>
>> Hi Leslie,
>>
>> Let me see what I can do tomorrow!
>>
>> Best wishes for 2016.
>>
>> Mark
>>
>> Sent from my iPad

>>> On 28 Dec 2015, at 21:41, Lesley Groff [REDACTED] wrote:
>>>
>>> Hello Mark. Hope your enjoying the holiday season. Jeffrey has requested I reach out to you for a little help. Jeffrey had reservations at the Mandarin in Marrakesh Dec 25-29. Unfortunately he was not able to go (he kept trying as we changed his arrival date to the 26th and then the 27th but was still not able to go). He is hoping since you know the manager you could possibly speak with him as the hotel is charging Jeffrey for all the nights due to their cancellation policy. He is hoping the hotel could make an exception. I have spoken to the reservationists a few times as well as my Amex Centurian travel rep. Supposedly Mr. Kijean Dill,
>>> Front of House Manager, is to get back with my Amex rep tomorrow but possibly you could help? Jeffrey does plan to go to the hotel at a future date.
>>>
>>> Look forward to hearing back from you
>>>
>>> Lesley
>>> Assistant to Jeffrey Epstein
>>>

>>> Sent from my iPhone