

To: Lesley Groff [REDACTED]
From: james | personal genius
Sent: Mon 1/4/2016 2:13:18 PM
Subject: Re: Hello! Question re Calendar :)

Let's keep today & do the iPad later this week. I'm assuming Jeffrey will want to see me at some point anyway.



James Ce
your Personal Genius

Certified Support Professional 10.6

+1 [REDACTED]
<http://personalgenius.us>

On Jan 4, 2016, at 8:35 AM, Lesley Groff <[REDACTED]> wrote:

Hello James! I wanted to bring in my iPad so you could help me set that up but forgot it!! Would it be better if you came to see me tomorrow, wed or Thursday instead so we can tackle both? My calendar is ok so I'm not as frantic to have you come first thing. Up to you. I know we scheduled today ...or maybe you could come back for my iPad another day this week and still come today? I was just trying to keep it all together for ease!

Sent from my iPhone

On Jan 3, 2016, at 6:45 PM, james ce | personal genius <[REDACTED]> wrote:

10:30 is great.

I suspect that the calendar loads the "week view" whenever it's opened — whether or not that calendar is displayed, so now that the GAJILLION birthdays have passed to last week, it's no longer trying to load them. (If I'm correct, then going back one week will result in the return of crashes — not that I'm suggesting you test the theory...)



James Ce
your Personal Genius

Certified Support Professional 10.6
<http://personalgenius.us>

On Jan 3, 2016, at 6:35 PM, Lesley Groff

<[REDACTED]> wrote:

HI James! Wanted to let you know my calendar seems to be working just fine now! the strange birthday thing stopped. I do think we still need to 'scrub' my contacts. could you come tomorrow at 10:30 however instead of 10am

On Dec 31, 2015, at 5:03 PM, james ce | personal genius

[REDACTED] wrote:

Hi,

I was able to create a script that will remove ALL the birth dates set in all your contacts — it's indiscriminate tho, so any valid birth dates will be deleted as well. I think this is our best option, as it's a low-risk, and one-click-and-wait-while-it-runs (I'll back up your contacts first, cause that's what I do) and much much easier and safer than the textEdit solution I was considering.

We'll do this on Monday — I'm saying this now to prepare you for the loss of birthday data from your contacts.

I think we should also — separately — consider signing you up for <http://www.scrubly.com> — which will do an intelligent cleaning of your address book duplicates and even update missing information using LinkedIn and Facebook for you and synchronize your Gmail & iCloud contacts. We can talk about it on Monday.

Have a great weekend!



James Ce

your Personal Genius

☐ Certified Support Professional 10.6

<http://personalgenius.us>

On Dec 30, 2015, at 11:42 AM,
Lesley Groff

[REDACTED] wrote:

Yes it worked. The calendar that was on my phone is frozen.

Sent from my iPhone

On Dec 30, 2015, at 11:34 AM, james ce | personal genius
[REDACTED] wrote:

You should get them from Google Calendar — assuming you were able to sign into it and see the appointments and reminders.



James Ce
your Personal Genius

□ Certified Support Professional 10.6
<http://personalgenius.us>

On
Dec
30,
2015,
at
11:22
AM,
Lesley
Groff



wrote:

Yes for sure 10am on Monday! If I turn my

notifica
tions
off

does
that
mean I
won't
get my
remind
ers?

Sent from my iPhone

On Dec 30, 2015, at 10:59 AM, james | personal

genius



>

wrote:

Try:

Settings > Notifications > Calendar > Allow
Notifications > Off

Should we schedule me to come see you at
10AM on Monday?



James Ce
your Personal Genius

Certified Support
Professional 10.6


<http://personalgenius.us>

On Dec 30, 2015, at 10:44 AM, Lesley Groff < > wrote:

OH boy. Ok. Thanks. It is turning off
and on now also at times

Sent from my iPhone

On Dec 30, 2015, at 10:23 AM, james | personal genius

<[REDACTED]> wrote:

Force quit the open apps (double tap the home button and swipe up). Don't open the built in calendar app for now.

It's likely crashed trying to deliver 19000 birthday alerts.



James Ce
your Personal Genius

Certified Support
Professional 10.6

<http://personalgenius.us>

On Dec 30, 2015, at 10:04 AM, Lesley Groff [REDACTED] wrote:

Ok I installed the new calendar. But something is defiantly wrong with my phone the battery is draining at an incredible rate. From 50% at 8am to 1% right now.

Sent from my iPhone

On Dec 29, 2015, at 2:14 PM, james | personal genius

[REDACTED]
> wrote:

Did you try

Google

Calendar by
Google, Inc.
[https://appsto.
re/us/8XXm2.i](https://appsto.re/us/8XXm2.i)

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James Ce
your Personal

Certified Sup
Professional 1

<http://personal>

On Dec 29, 2015, at 1:49 PM, Lesley Groff <[REDACTED]> wrote:

I may have
spoken too
soon...my
calendar on
my phone is
frozen again
when I tried to
add in a
reminder for
Jan. 5..

On Dec 29,
2015, at 1:05
PM, james |
personal
genius
[REDACTED]

wrote:

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risks, I
mean
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that I'd
fix. I
don't
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or
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be in
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