To: ██████████████████████]
From: james | personal genius
Sent: Wed 12/16/2015 3:27:02 PM
Subject: Re: Password question on Iphone

Add it as an outlook.com (not an exchange account) address and give it some time -- it will have to redownload your past messages.

James Ce
your Personal Genius

☐ Certified Support Professional 10.6
████████████████
http://personalgenius.us

On Dec 16, 2015, at 10:18 AM, ████████████████████████ > wrote:

> that's what I thought too and I added my hotmail email address and it said I had no emails ...so I deleted it again...now I'm scared...things look different!...should I try to add it again?
> On Dec 16, 2015, at 10:15 AM, james ce | personal genius ██████████████ > wrote:

Outlook.com I believe

James Ce
your Personal Genius

☐ Certified Support Professional 10.6
http://personalgenius.us

On Dec 16, 2015, at 10:14 AM, Lesley Groff ████████████████ > wrote:

To add bakc my hotmail account...is that outlook? or do I add to icloud the hotmail address?
On Dec 16, 2015, at 10:04 AM, james ce | personal genius ████████████████ > wrote:

The outgoing email password is in a different place than the incoming.

Try Settings > Mail, Contacts, Calendars >
Your Hotmail Account > Your Hotmail
Email Address > SMTP > Primary Server >
Password

If you can't find this setting, it will probably be easiest to delete the
hotmail account and readd it.

James Ce
your Personal Genius

☐ Certified Support Professional 10.6
http://personalgenius.us

On Dec 16, 2015, at 10:00 AM,

██████████████ > wrote:

Hi James......yesterday I was forced to change my password for
my hotmail because Hotmail
thought something looked
suspicious...so I changed my
user name on my
computer...when I went to email
from my phone this morning my
phone won't let me send emails
from Hotmail...I went to
Settings and changed my
password to the new one but it
is still telling me my user name
or password is incorrect. Do
you know why this would be?