

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Wed 12/16/2015 10:01:05 PM
Subject: Re: flight for Karyna and [REDACTED] on Dec.23 [Email Ref: 1 [REDACTED]]

Ok thx. Got it and passed along to Karyna

Sent from my iPhone

On Dec 16, 2015, at 4:26 PM, Natalia Molotkova [REDACTED] wrote:

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 12/16/2015 04:26 PM

Pets in general are allowed in business/first. It always depends on the airline, aircraft type and availability. So every time it is going to be individual. Some flights with some airlines allow to travel with pets in business only if it is a service animal.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/16/2015 04:25 PM

All done!!!

Added in to profile next to air preferences for Karyna - traveling with cat.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/16/2015 04:24 PM

can you find out if they allow pets under seats in Biz class for future reference...I assume the cat carrier will still have to remain with in the same requirements size wise...but she is wondering if a cat is even allowed in Biz or 1st...thanks!

Customer [REDACTED] 12/16/2015 04:21 PM
6 pounds!

Response (Natalia Molotkova) 12/16/2015 04:19 PM

What is the cat's weight.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/16/2015 04:00 PM
thanks

Response (Natalia Molotkova) 12/16/2015 03:55 PM

Ok, on it... Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer [REDACTED] 12/16/2015 03:51 PM

The dimensions are below! 13x19x10! Please reserve the cat space ASAP for Karyna!!
Let me know when done and if we get confirm for cat. It would ruin our xmas's if this
cat is not allowed on with Karyna. Trust me!! Sent from my iPhone
Begin forwarded message:

**Please RESERVE the spot for Karyna's cat...she is aware she needs
to pay the \$200 at the airport! her kennel is more like 13x19x10 ...she
was told it is an 'approved' carrier for planes...she has her paperwork
for healthy cat...**

Response (Natalia Molotkova) 12/16/2015 03:21 PM

I believe this type of plane does, but only one seat was available in
business and requirements are the same, plus not a bulkhead seat
has to be available (which is available), still will have to check if
there is a room available for the pet in business.

Regards,

Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/16/2015 03:19 PM

Please RESERVE the spot for Karyna's cat...she is aware she needs to pay the \$200 at the airport! her kennel is more like 13x19x10 ...she was told it is an 'approved' carrier for planes...she has her paperwork for healthy cat...

Customer [REDACTED] 12/16/2015 03:19 PM

another question....does Biz class on Delta (or any other carrier) allow you to have a pet with you in this class cabin?

On Dec 16, 2015, at 3:13 PM, Natalia Molotkova

[REDACTED] > wrote:

Response (Natalia Molotkova) 12/16/2015 03:13 PM

Delta said that the carrier can be bigger then 13 x 15 x 10.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/16/2015 03:12 PM

is it possible to buy a seat for the cat in carrier...Karyna needs to measure her carrier but it may be a bit bigger ...how much were the tix again...i know expensive..

Customer [REDACTED] 12/16/2015 02:24 PM

great! will get back to you!

Response (Natalia Molotkova) 12/16/2015 02:19 PM

Ok, space is available on the plane, the size of the kennel can't exceed 13 x

15 x 10. Kennel goes under the aisle seat (they have aisle and middle). The fee is \$200, they will pay it at the airport, but we have to reserve room now. For cats (different then dogs), they do not need to know breed or weight. And also cat has to have the papers from the doctor that he/she is healthy.
https://www.delta.com/content/www/en_US/traveling-with-us/special-travel-needs/pets/pet-travel-options.html#carry

Regards,
Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/16/2015 02:05 PM

It will be fee, checking if space if available for the pet in the cabin...If it is available, will need the kennel size, cat's breed and weight.

Regards,
Natalia Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/16/2015 02:03 PM

ah yes!! good deal...thanks!

Response (Natalia Molotkova) 12/16/2015 02:00 PM

Getting info about the cat.... Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/16/2015 01:48 PM

Hi Nathasha...please book Karyna Shuliak and [REDACTED] on the Delta direct flight from JFK to [REDACTED], coach, one way...Karyna will be traveling with her cat! and she will always now be traveling with her cat most likely! Is there anything special she must do or do we need to pay extra...? or how does it work...thanks! Karyna Shuliak Birthday M [REDACTED]

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