

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 12/23/2015 3:07:51 PM
Subject: Mandarin Marrakech provide car for Jeffrey upon arrival? [Email Ref: 151223-001471]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====

Response (Natalia Molotkova) 12/23/2015 10:07 AM

Perfect!!! Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/23/2015 10:06 AM

agree...I just sent Jeffrey an email and await his reply! thanks so much..you can tell the hotel the tail # of the plane is N212JE. and the contact phone number for Karyna is [REDACTED]
[REDACTED]...Pilot Larry # is [REDACTED].

Response (Natalia Molotkova) 12/23/2015 09:59 AM

I just want to make sure that the car will fit the bags, so to know the amount of bags will be great.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/23/2015 09:54 AM

Let me find out what jeffrey needs but I think a regular car should be fine. Sent from my iPhone

Response (Natalia Molotkova) 12/23/2015 09:35 AM

OK, they told me that for the bigger car will be extra, so should I ask for some sort of SUV or van?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/23/2015 09:33 AM

Excellent. They will not have more than 4 for sure!

Response (Natalia Molotkova) 12/23/2015 09:15 AM

The car service (2 people and up to 4 bags) is complimentary for Oriental villa. Do you know how many bags they will have?

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/23/2015 08:59 AM

Sure, calling hotel...How many bags they will have? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/23/2015 07:15 AM

Hi Natasha...is it possible for the Mandarin to send their car (limo) to pick up Jeffrey and Karina upon their arrival to the airport on Friday Dec. 25th around 6pm local time (they are flying private...I don't have name of airport or FBO as of yet) and get them to the hotel? Jeffrey would like this to happen...I have asked Jeffrey's pilot for more specifics but he doesn't have them as of yet...but I thought we should probably 'reserve' the time for the car? Please let me know if possible (once you are in your office today!) thanks, [REDACTED]

Response (Administrator) 12/23/2015 07:15 AM

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [REDACTED]. Have a wonderful day! Best regards, Natalia Molotkova

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Ref#151223-001471