

To: Natalia Molotkova[natalia.molotkova@centurion.com]
From: Lesley Groff
Sent: Fri 12/4/2015 10:23:08 PM
Subject: Re: [REDACTED]

Great. Do it!! Trust the tool! Sounds like something A Star Wars character would say!!

Sent from my iPhone

On Dec 4, 2015, at 4:53 PM, Natalia Molotkova [REDACTED] > wrote:

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW
THIS LINE =====>

Response (Natalia Molotkova) 12/04/2015 04:53 PM

We were told - trust the tool and the tool is saying I can change it to

[REDACTED]

Add collect 285.00USD.

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/04/2015 04:48 PM

Acutally!! Return on Jan 10th!!!

Response (Natalia Molotkova) 12/04/2015 04:46 PM

ok Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer [REDACTED] 12/04/2015 04:45 PM

outbound Jan. 2 Moscow/NY Return NY/Moscow Jan. 6 overnight arrive on 7th...

Customer [REDACTED] 12/04/2015 03:12 PM
will do

Response (Natalia Molotkova) 12/04/2015 03:06 PM
OK, let me know... Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer [REDACTED] 12/04/2015 02:45 PM
great...I am trying to find out...

Response (Natalia Molotkova) 12/04/2015 02:42 PM
Give me new dates in January and I will try to use the ticket we already have.
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 12/04/2015 02:39 PM
great. thanks

Response (Natalia Molotkova) 12/04/2015 02:36 PM
Hm, in one place said we can change, but on the ticket said we
cant', double checking with ticketing..
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/04/2015 12:16 PM
Ok, on it... Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] Hours: Monday through Friday

9:00am to 5:30pm EST

Customer [REDACTED]) **12/04/2015 12:15 PM**

Hi Natasha...I need a ticket for [REDACTED] to take the same flight as [REDACTED] tomorrow night (coach however)...Delta # [REDACTED]) Also, the [REDACTED] ticket (moscow/Boston on Sat. Dec. 5/return from STT-Moscow) ...I believe it was a use it or lose it ticket...but she will not be taking the trip...can we change it to sometime in January or no...?

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