

To: Natalia X Molotkova [REDACTED]
From: [REDACTED]
Sent: Thur 12/24/2015 9:34:11 PM
Subject: Re: Mr. Epstein Jeffrey- Airport Transportation-

Wow. That is fantastic. Thank you!

Sent from my iPhone

On Dec 24, 2015, at 4:28 PM, Natalia X Molotkova [REDACTED] wrote:

No, the system let us change it, we didn't cancel it. We changed it.

Natalia (Natasha) Molotkova | Relationship Manager
American Express Centurion Servicing
Working hours: 9:00am-5:30pm Monday-Friday
[REDACTED]

<image001.jpg>

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who helped make it happen. Journeymakers.com*

From: [REDACTED]
Sent: Thursday, December 24, 2015 4:19 PM
To: Natalia X Molotkova
Subject: Re: Mr. Epstein Jeffrey- Airport Transportation-

excellent! thank you...and just double checking ...Jeffrey will NOT be charged for the night of 25th, correct? (even though I know it is within their cancellation policy?!)

On Dec 24, 2015, at 3:55 PM, Natalia X Molotkova [REDACTED] wrote:

From: MOMRK Conciergerie [REDACTED]
Sent: Thursday, December 24, 2015 3:54 PM
To: Natalia X Molotkova
Cc: MOMRK Reservations; Abdelmajid HARID; Kijean Dill
Subject: RE: Mr. Epstein Jeffrey- Airport Transportation-

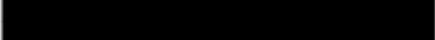
Dear Natalia,

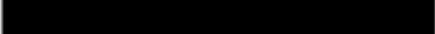
Thank you for your email. I am delighted to provide the updated confirmation for Mr. Epstein arriving on the 26th now as opposed to the 25th. Please let us know if there is anything else that we can assist you with.

Kind Regards,
Kijean Dill
Front of House Manager
<image001.jpg>

Address : Route du Golf Royal,
40 000 Marrakech, Morocco

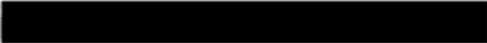
Telephone : 

Telephone : 

Email : 

Website: mandarinoriental.com

Join us on <image003.png> <image004.png> <image005.png>

De : Natalia X Molotkova 

Envoyé : jeudi 24 décembre 2015 20:18

À : MOMRK Conciergerie <

Cc : MOMRK Reservations 

Objet : RE: Mr. Epstein Jeffrey- Airport Transportation-

Is it possible to receive the new confirmation today? It is a Holiday here tomorrow, will be out of the office.

Natalia (Natasha) Molotkova | Relationship Manager
American Express Centurion Servicing
Working hours: 9:00am-5:30pm Monday-Friday


<image006.jpg>

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From: Natalia X Molotkova

Sent: Thursday, December 24, 2015 2:38 PM
To: 'MOMRK Conciergerie'
Cc: MOMRK Reservations
Subject: RE: Mr. Epstein Jeffrey- Airport Transportation-

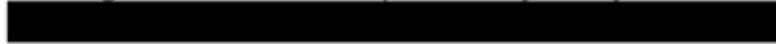
Dear Jamila,

I just changed reservation for Mr. Epstein to arrival on the 26th, instead of 25th.

Will you be so kind to change the pickup info for the car? It will be same arrival time and tail number, but on December 26th now.

Thank you,

Natalia (Natasha) Molotkova | Relationship Manager
American Express Centurion Servicing
Working hours: 9:00am-5:30pm Monday-Friday



<image006.jpg>

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From: MOMRK Conciergerie [REDACTED]
Sent: Wednesday, December 23, 2015 2:49 PM
To: Natalia X Molotkova
Cc: MOMRK Reservations
Subject: RE: Mr. Epstein Jeffrey- Airport Transportation-

Dear Ms. Molotkova,

Exactly ! ☺ this is what I've meant in my previous email, the service is well arranged with stars aviation services ' agents

Yours

Jamila Bousbaa
Concierge

<image001.jpg>

Adress : Route du Golf Royal,
40 000 Marrakech, Morocco

Telephone : [REDACTED]

Telephone : [REDACTED]

Email : [REDACTED]

Website: mandarinoriental.com

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De : Natalia X Molotkova [REDACTED]

Envoyé : mercredi 23 décembre 2015 19:45

À : MOMRK Conciergerie <[REDACTED]>

Cc : MOMRK Reservations [REDACTED]

Objet : RE: Mr. Epstein Jeffrey- Airport Transportation-

Dear Jamila,

FBO is Stars Aviation Services.

Natalia (Natasha) Molotkova | Relationship Manager
American Express Centurion Servicing
Working hours: 9:00am-5:30pm Monday-Friday
[REDACTED]



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From: MOMRK Conciergerie [[mailto:\[REDACTED\]](mailto:[REDACTED])]

Sent: Wednesday, December 23, 2015 12:32 PM

To: Natalia X Molotkova

Cc: MOMRK Reservations

Subject: Mr. Epstein Jeffrey- Airport Transportation-

Dear Ms. Molotkova,

Sunny greetings from Marrakech and Mandarin Oriental, Marrakech.

First of all, we would like to thank Mr. Epstein for choosing Mandarin Oriental, Marrakech for their upcoming stay in Marrakech.

Please find attached the transportation confirmation for their stay. Please let me know if there is anything that we can assist with before their arrival! I wish Mr. Epstein safe travel and look forward to welcoming them to our beautiful property.

Kindly note that a MERCEDES CLASS S will be organized for both arrival and departure days and a MERCEDES CLASS V will be offered for the luggage .

Regarding the fast track service, please note that it is arranged as well. Also, please note that there is several FBO in Marrakech for NETJETS planes. All is in order

Until then, I remain at your entire disposal for any further assistance.

Looking forward to hear from you.

Yours sincerely

Jamila Bousbaa
Concierge

<image001.jpg>

Address : Route du Golf Royal,
40 000 Marrakech, Morocco

Telephone :

Telephone :

Email :

Website: mandarinoriental.com

Join us on <image003.png> <image004.png> <image005.png>

<image007.jpg>

Experience the art of hospitality in the heart of Milan. Fusing contemporary Milanese design with timeless oriental luxury, the new Mandarin Oriental, Milan occupies four elegant 18th century buildings, and has 104 rooms and suites, an eclectic choice of restaurants and a holistic spa. This perfect urban retreat is just steps away from La Scala, and offers an impeccable combination of comfort, elegance and style. For reservations, visit www.mandarinoriental.com.

American Express made the following annotations

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American Express a ajouté le commentaire suivant le

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<Mr. Epstein Jeffrey- Airport Transportation-.pdf>

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