

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 12/4/2015 8:06:37 PM
Subject: [REDACTED] [Email Ref: 151205-000232]

----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE ----->

Response (Natalia Molotkova) 12/04/2015 03:06 PM

OK, let me know... Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/04/2015 02:45 PM

great...I am trying to find out...

Response (Natalia Molotkova) 12/04/2015 02:42 PM

Give me new dates in January and I will try to use the ticket we already have.
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 12/04/2015 02:39 PM

great. thanks

Response (Natalia Molotkova) 12/04/2015 02:36 PM

Hm, in one place said we can change, but on the ticket said we cant',
double checking with ticketing..
Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 12/04/2015 12:16 PM

Ok, on it... Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) **12/04/2015 12:15 PM**

Hi Natasha...I need a ticket for [REDACTED] to take the same flight as [REDACTED] tomorrow night (coach however)...Delta #3821 ([REDACTED]'s rec loc#[REDACTED]) Also, the [REDACTED] ticket (moscow/Boston on Sat. Dec. 5/return from STT-Moscow) ...I believe it was a use it or lose it ticket...but she will not be taking the trip...can we change it to sometime in January or no...?

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