

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Wed 11/11/2015 6:13:00 PM  
**Subject:** Can we change ticket for [REDACTED] maybe? [REDACTED] [Email Ref: [REDACTED]]

----- TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE ----->

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**Response (Natalia Molotkova) 11/11/2015 01:12 PM**

We can change to  
AF1713 12NOV LIN CDG 510P 640P  
Still business, add collect 210.00USD, may I proceed?  
Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 11/11/2015 01:00 PM**  
thanks

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**Response (Natalia Molotkova) 11/11/2015 12:56 PM**

Checking..  
Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**Customer ([REDACTED]) 11/11/2015 12:54 PM**

HI Natasha...might there be a flight from Milan to Geneva tomorrow arriving around 5pm? we may need to change [REDACTED] ticket...thanks  
Begin forwarded message:

**From:** "American Express Travel"  
<[REDACTED]>  
**Subject:** Invoice [REDACTED] for [REDACTED]  
[REDACTED] 11NOV15 [REDACTED]  
**Date:** November 8, 2015 at 7:32:12 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-██████████.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

Wednesday 11 Nov 15

### Other Information

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CITIZENS OF SWITZERLAND MUST CARRY A VALID PASSPORT

### Flight Information

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|                        |                               |
|------------------------|-------------------------------|
| Date                   | 11 Nov 2015                   |
| Airline                | <b>Air France</b>             |
| Airline Record Locator | ██████████                    |
| Flight/Class           | <b>AF1812</b> Y Economy Class |
| Origin                 | Paris, Charles De Gaulle      |
| Destination            | Milan, Linate                 |
| Departing              | 08:45 AM                      |
| Arriving               | 10:10 AM                      |
| Departure Terminal     | Terminal 2 F                  |
| Estimated Time         | 1 Hr 25 Mins                  |
| Stops                  | Non-stop                      |
| <b>Confirmed</b>       |                               |

### Flight Information

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|                        |                                |
|------------------------|--------------------------------|
| Date                   | 11 Nov 2015                    |
| Airline                | <b>Air France</b>              |
| Airline Record Locator | ██████████                     |
| Flight/Class           | <b>AF1313</b> D Business Class |
| Origin                 | Milan, Linate                  |

|                  |                          |
|------------------|--------------------------|
| Destination      | Paris, Charles De Gaulle |
| Departing        | 08:40 PM                 |
| Arriving         | 10:10 PM                 |
| Arrival Terminal | Terminal 2 F             |
| Estimated Time   | 1 Hr 30 Mins             |
| Stops            | Non-stop                 |
| Seats            | █                        |

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

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