

To: [REDACTED]
From: Lesley Groff
Sent: Wed 11/11/2015 6:57:52 PM
Subject: Re: Here's your Eurostar e-voucher

Great! thank you!

On Nov 11, 2015, at 1:57 PM, [REDACTED] <[REDACTED]>
wrote:

----- Forwarded message -----

From: **Eurostar Plus Points** <no-reply@eurostar.datacash.com>
Date: 2015-11-11 17:41 GMT+00:00
Subject: Here's your Eurostar e-voucher
To: [REDACTED]



Dear [REDACTED]

Thank you for applying for compensation at eurostar.com. Your e-voucher for USD 381.00 is ready when you are and valid from the date of your disrupted journey.

We look forward to seeing you on board again soon.

The Eurostar Team

Your Eurostar e-voucher:

E-Voucher reference: [REDACTED]

Value: USD 381.00

Expiry date: Nov 8 2016 11:59PM

How to use your e-voucher

Just go to eurostar.com and start your booking as normal. Then, when you get to the payment page, simply enter your reference and click Update price.

Please note that this e-voucher:

Can be redeemed on eurostar.com before Nov 8 2016 11:59PM

Is issued in USD and can only be used when making bookings in that currency on eurostar.com.

Can only be used to book Eurostar train travel and not on hotels, insurance or car hire, even if they're part of the same booking.

Has no cash alternative and therefore no cash will be given on any unused portion.

What's ours is yours, including our privacy policy. To read it click [here](#).