

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 11/10/2015 4:18:09 PM
Subject: Re: Aurelija Geneva to Vilnius on Thursday? [Email Ref: 151111-000079]

sorry...I was looking at the flight number as the departure time...this looks great...let me get confirmation from JE to buy it...hang in...

On Nov 10, 2015, at 11:11 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY
BELOW THIS LINE =====>

Response (Natalia Molotkova) 11/10/2015 11:11 AM

After 4pm will be

LO 416 GVA WAW 740P 1000P

LO 773 WAWVNO 1035P 1240A¥1

Same connecting flight to Vilnius.

I am getting difference in fare of 10.60 USD. To change return we will have to wait till she takes the leg from Warsaw to Paris - will be shortly. Should I change? Or not yet?

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 11/10/2015 10:51 AM
Options after 4pm? Sent from my iPhone

Customer [REDACTED] 11/10/2015 10:21 AM
Flight after 400pm coach if possible Sent from my iPhone

Customer [REDACTED] 11/10/2015 10:09 AM
Great. Will find out Sent from my iPhone

Response (Natalia Molotkova) 11/10/2015 10:01 AM

Yes, several. Regards, Natalia Molotkova Centurion Relationship

Manager [REDACTED] (877) 877-0987 Hours: Monday through
Friday 9:00am to 5:30pm EST

Customer [REDACTED] 11/10/2015 10:00 AM

Are there several flights to choose from? Morning. Afternoon and evening? Sent from my iPhone

Response (Natalia Molotkova) 11/10/2015 09:54 AM

OK, ticket we are holding, is changeable, no change fee. What time she will need to depart from Geneva? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] (877) 877-0987 Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/10/2015 09:49 AM

Sure, let me have a look. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] (877) 877-0987 Hours: Monday through Friday 9:00am to 5:30pm EST

Customer [REDACTED] 11/10/2015 09:45 AM

Hi Natasha, we are currently holding a ticket for Aurelija to fly from paris back to Vilnius on Thursday. Is it possible to get her from Geneva to Vilnius on Thursday instead (they may go to Geneva on JE's plane if we can get her back home from there). Please let me know Sent from my iPhone

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Ref#151111-000079