

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Thur 10/29/2015 2:44:01 PM
Subject: Re: I booked last executive suite at Rosewood Vancouver [Email Ref: 151030-000050]

no worries... I'm on with hyatt now checking their suites...

On Oct 29, 2015, at 10:42 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY
BELOW THIS LINE =====>

Response (Natalia Molotkova) 10/29/2015 10:42 AM

Will do, just logged in, had to go to my daughter's school in the morning.. Regards,
Natalia Molotkova Centurion Relationship

Manager [REDACTED] Hours: Monday through
Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/29/2015 10:09 AM

I got scared and went ahead and booked an executive suite and deluxe room at the
Rosewood Vancouver...I am told you can call and take over the reservation so he
can get his amenities... Confirm #'s [REDACTED] the
Rosewood and Lord Stanley suites were already booked! I am wait listed on both
however!! I spoke with Janice...she says to just give her a call and she will make
sure we get the amenities.. [REDACTED]

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