

To: [REDACTED]
Cc: [REDACTED]
From: james | personal genius
Sent: Mon 11/16/2015 10:17:09 PM
Subject: Re: JE to NY on Wed. late morning

Mea culpa! I misunderstood.



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Nov 16, 2015, at 5:16 PM, [REDACTED] wrote:

[REDACTED], they did not fix shades yet. They will come back tomorrow to fix it

Merwin Dela Cruz



On Nov 16, 2015, at 5:12 PM, [REDACTED] wrote:

Ok, let me send this 'report' to Jeffrey and see what he says..

On Nov 16, 2015, at 5:11 PM, james | personal genius

[REDACTED] wrote:

Merwin had people fix the shades on 6 and they figured out how to control the volume with the Apple TV remote.

That's the best guess we have regarding the "optical out", unless he means something else??

I have a Wednesday AM appointment, so if I'm needed we'll have to shoehorn me in tomorrow after Kathy.



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Nov 16, 2015, at 5:01 PM, [REDACTED] > wrote:

I guess I should have also let you know that
JE is expected back in NY late morning on
Wed...so if we could get you to the house
before this, that would be fantastic...

Begin forwarded message:

From: "jeffrey E."
<jeevacation@gmail.com>
Date: November 16, 2015 at
4:55:20 PM EST
To: [REDACTED]
<[\[REDACTED\]](mailto:[REDACTED])>

ask james to fix optical out on sixth floor.? did they fix the
shades?

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please note

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JEE

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