

To: Bella Klein [REDACTED]
Cc: [REDACTED]
From: james ce | personal genius
Sent: Mon 10/26/2015 3:49:34 PM
Subject: Re: From James: enabling wifi-calling on JEE's AT&T account

I'll try [REDACTED] again, she's up to iOS 9.1 and it gave us the error I pasted into the email to you. Thanks for calling them. <3



James Ce
your Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.us>

On Oct 26, 2015, at 11:46 AM, bellaklein <[REDACTED]> wrote:

James,
ATT confirmed that JE phone is set up for wifi. Every phone should be upgraded to 9.1 IOS in order to enable WIFI calling and should be done on the device itself.
Thank you,
Bella



On Oct 26, 2015, at 11:10 AM, [REDACTED] wrote:

Bella, love. Can you call AT&T and have them enable wifi-calling for all the numbers on Jeffrey's accounts? I just tried it for [REDACTED] and got the error below, I wanted to turn it on for Jeffrey today. Thanks! James

<image1.PNG>

Sent from my iPhone