

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 10/23/2015 5:10:47 PM
Subject: Check Open Skies or another all Biz Class airline? [Email Ref: 151024-000242]

←===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====→

Response (Natalia Molotkova) 10/23/2015 01:10 PM

New record locator for LA COMPAGNIE is CKTCSB, she just sent it fro ticketing, should be done shortly. Refund fro Jena's ticket might take up to 2 billing cycles. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/23/2015 12:58 PM

Ok, will wait Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:57 PM

ok we hung up...she said she needs 30 minutes to work on it all and will send me the tickets...

Customer [REDACTED] 10/23/2015 12:54 PM

no agree...hang in...will let you know when she is done

Response (Natalia Molotkova) 10/23/2015 12:49 PM

I understand, no worries. I just don't want to go to the record while she is in there... Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:48 PM

will do...still on with her...I am totally spoiled...i really only like dealing with you now...but i needed to get moving on this...Jeffrey kept calling me...and sending me emails!

Response (Natalia Molotkova) 10/23/2015 12:43 PM

Sure, let me know when she is done.. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:42 PM

I'm on with Solange...can you just double check her work for me when she is done :) she says she is having difficulty getting a record locator from the airline...

Response (Natalia Molotkova) 10/23/2015 12:40 PM

Ok, thank you!!! Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:39 PM

no breaks allowed :) TEASING!

no worries...I am on hold as this person is changing the flight for me...La Compagnie is a bit less and he likes the airline better.

Response (Natalia Molotkova) 10/23/2015 12:36 PM

Ok, sorry, I was on break from 12:15 till 12:30 pm Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/23/2015 12:36 PM

1 BA 8003 24OCT ORY EWR 0140P 0415P OPERATED BY OPENSKIES 1ADT 5385.20 5385.20 We can do same flight in business 1 AF 6 24OCT CDG JFK 0200P 0415P 1ADT 5930.10 5930.10 Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:36 PM

never mind! I'm on with one of your coworkers...changing to La Compagnie airlines

Response (Natalia Molotkova) 10/23/2015 12:31 PM

Checking.. Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/23/2015 12:06 PM

Jeffrey is asking if there is an Open Skies flight or another all biz class airline with availability for Karyna and [REDACTED] tomorrow ..or could they both fly biz on the flight they are currently booked on...? (or we might keep them as is...but he is asking what else is out there)

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