

To: lesley.jee@gmail.com [REDACTED]
From: Natalia Molotkova
Sent: Thur 10/22/2015 10:10:13 PM
Subject: Flight for [REDACTED] [Email Ref: [REDACTED]]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====

Response (Natalia Molotkova) 10/22/2015 06:10 PM

Ok, ticket is on its way. Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am
to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 06:06 PM

ok, book it please!

Response (Natalia Molotkova) 10/22/2015 06:04 PM

It is 1 UA 5316 01NOV MRY LAX 0625A 0742A OPERATED BY /SKYWEST DBA
UNITED EXPRESS 1 UA 1469 01NOV LAX EWR 0900A 0520P 2 UA 751 07NOV EWR
LAX 1200N 0318P 2 UA 5338 07NOV LAX MRY 0452P 0604P OPERATED BY
/SKYWEST DBA UNITED EXPRESS TOTAL FARE - USD 1069.20 non refundabel coach
with \$200 change fee. \$885.20 was (and still is) the price for UA536201NOV MRY LAX
1134A 1251P UA1807 01NOV LAX EWR 200P 1013P I didn't give you price for 625am.
Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am
to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 05:54 PM

Please book the below flight departing 6:25am arriving Newark 5:20pm! Her husband will
drive her on Sunday Nov. 1 ;)
Flight home is the original flight we had...let me know that total here (I think it is the
\$885.20)

Saturday 07 Nov 15

Flight Information

Date	07 Nov 2015
Airline	United Airlines
Airline Record Locator	[REDACTED]
Flight/Class	UA751W Economy Class
Origin	Newark, Newark Liberty International
Destination	Los Angeles, Los Angeles International

Departing 12:00 PM
Arriving 03:18 PM
Departure Terminal Terminal C
Arrival Terminal Terminal 7
Estimated Time 6 Hrs 18 Mins
Stops Non-stop
Seats Unassigned
Confirmed

Flight Information

Date 07 Nov 2015
Airline **United Airlines**
Airline Record Locator [REDACTED]
Flight/Class **UA5338W** Economy Class
Origin Los Angeles, Los Angeles International
Destination Monterey, Monterey Peninsula
Departing 04:52 PM
Arriving 06:04 PM
Departure Terminal Terminal 8
Estimated Time 1 Hr 12 Mins
Stops Non-stop
Seats Unassigned
Confirmed

Response (Natalia Molotkova) 10/22/2015 05:52 PM

My pleasure!! Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am
to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 05:51 PM

she is asking her husband if he will drive her to the airport early...hang in...thanks so much
for your help on all this!

Response (Natalia Molotkova) 10/22/2015 05:30 PM

UA 5316 MRY LAX 625A 742A UA 1469 LAX EWR 900A 520P Regards, Natalia
Molotkova Centurion Relationship Manager [REDACTED] [REDACTED]
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 05:24 PM

Might there be a flight on NOV. 1 that gets in earlier than the 10:13pm? She is asking...

Customer ([REDACTED]) 10/22/2015 05:06 PM

So it's the first flight we can't do cause it's sold out. Got it Sent from my iPhone

Response (Natalia Molotkova) 10/22/2015 05:04 PM

UA 5362 MRY LAX 1047A 1204P - sold out UA 1807 LAX EWR 200P 1013P - only business left Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/22/2015 05:03 PM

I can't price what sold out, so the price is fro 545am flight. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours:

Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 05:00 PM

Flight 5362 United connecting to LA United #1807 at 2pm arriving Newark or this one?

Customer ([REDACTED]) 10/22/2015 05:00 PM

How about:

depart on United 5362 at 10:47am to LA arriving 12:04 departing 2PM American # 32 arriving 10:34pm JFK

Can we do this?

Response (Natalia Molotkova) 10/22/2015 04:52 PM

1 UA 6346 02NOV MRY SFO 0545A 0625A OPERATED BY /SKYWEST DBA UNITED EXPRESS 1 UA 577 02NOV SFO EWR 0700A 0322P 2 UA 751 07NOV EWR LAX 1200N 0318P 2 UA 5338 07NOV LAX MRY 0452P 0604P OPERATED BY /SKYWEST DBA UNITED EXPRESS TOTAL FARE - USD 1015.20 Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday

through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:51 PM

Ok and how much is this one? Sent from my iPhone

Customer ([REDACTED]) 10/22/2015 04:48 PM

Thx Sent from my iPhone

Response (Natalia Molotkova) 10/22/2015 04:46 PM

The only other option will be UA 6346 MRY SFO 545A 625A UA 577 SFO EWR 700A 322P Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/22/2015 04:43 PM

I am holding the option...looking for the earlierr flight. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:39 PM

ok.

thanks...

she is wishing to get in to NY not so late...she was ok with 10:13 but really doesn't like the 11:02pm...I want to book this so it doesnt disappear...but if there is someithgn that doesn't get her in so late let me know after you book this current ticket

Response (Natalia Molotkova) 10/22/2015 04:35 PM

Issue? Will be 2 separate tickets, both non refundable coach with \$200 change fee each.

Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:33 PM

book this!

Response (Natalia Molotkova) 10/22/2015 04:26 PM

1 AA 5740 02NOV MRY PHX 1230P 0319P OPERATED BY MESA AIRLINES AS AMERICAN EAGLE 1 AA 683 02NOV PHX EWR 0420P 1102P 2 UA 751 07NOV EWR LAX 1200N 0318P 2 UA 5338 07NOV LAX MRY 0452P 0604P OPERATED BY /SKYWEST DBA UNITED EXPRESS Total fare is \$876.20. Regards, Natalia Molotkova

Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/22/2015 04:23 PM

Will Americans work? AA 5740 MRY PHX 1230P 319P AA 683 PHX EWR 420P 1102P

Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:21 PM

ugh...lets look for something else.

Customer ([REDACTED]) 10/22/2015 04:21 PM

is there something similar? I know Virgin Atlantic does these flights..

Response (Natalia Molotkova) 10/22/2015 04:18 PM

And second leg has only buisness. Regards, Natalia Molotkova Centurion Relationship

Manager [REDACTED] Hours: Monday through Friday

10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/22/2015 04:17 PM

Lesley, the outbound flight first leg to LA is sold out. Regards, Natalia Molotkova Centurion

Relationship Manager [REDACTED] Hours: Monday

through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:15 PM

thanks

Response (Natalia Molotkova) 10/22/2015 04:10 PM

Sure, on it... Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/22/2015 04:09 PM

Hi Natasha...can you please reserve the below round trip for [REDACTED],

Birthdate: [REDACTED] Depart Nov. 2 from Monterrey, CA on United #5362 to LA connecting to

United #1807 to Newark arriving 10:13pm Return Nov. 7 from Newark on United #751 at

noon to LA connecting to UNited #5338 to Monterrey Coach... Price tag? Thank you! Lesley

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