

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 10/15/2015 3:06:00 PM
Subject: Change Karyna/Jena flight from Minsk to Paris... [Email Ref: 151016-000120]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

Response (Natalia Molotkova) 10/15/2015 11:05 AM

Fare will be lower - \$198.40 per ticket, non refundable with 60.00EUR change fee per direction, may I issue? Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/15/2015 10:51 AM

OK Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/15/2015 10:48 AM

HI Natasha...Karyna/Jena would like to take a different Lot flight ... Please book them instead on Oct. 19th Lot#708 departing at 6:45pm arriving Warsaw at 7pm connecting to Lot#333 departing 7:40pm arriving Paris 10:05pm... thanks! (wondering what that does to price for them...Karyna says it is same price...she wants a shorter layover)

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