

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 10/16/2015 1:48:18 PM
Subject: Flight for Karyna/Jena needs to be changed ASAP! [Email Ref: 151016-000604]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====

Response (Natalia Molotkova) 10/16/2015 09:48 AM

:) Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 10:30am
to 7:00pm EST

Response (Administrator) 10/16/2015 09:42 AM

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Customer [REDACTED] 10/16/2015 09:42 AM

OH NO! \$11 more...???!!!

it is ok... :)

thanks for letting me know!

Response (Natalia Molotkova) 10/16/2015 09:39 AM

[REDACTED] fare today is 11.00 USD more. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 10/16/2015 09:03 AM

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Customer [REDACTED] 10/16/2015 09:03 AM

Super. Thx Sent from my iPhone

Response (Natalia Molotkova) 10/16/2015 08:56 AM

OK, will issue one way, ticket is on its way!!! Regards, Natalia Molotkova Centurion

Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 10/16/2015 08:12 AM

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Customer [REDACTED] 10/16/2015 08:12 AM

Morning! thank you again SO much for helping out last night...
Keep Jena in the premium economy cabin direct ...it's a long flight and a long day for her!

Response (Natalia Molotkova) 10/15/2015 07:14 PM

[REDACTED] We solved the problem. I voided Aeroflot tickets for both girls and put the on Polish Airlines at 10:30 pm departure, the fare for one way was \$2408.40 per ticket. We need to discuss what to do with Jennifer's return flight from Paris to New York. If we are keeping is as we booked, in premium economy cabin, one way fare will be \$2941.60 fully refundable, or we can change it to coach , fare will be \$2831.60, not a big difference. Or should I look for one way coach in the evening with stop at a lower price? Regards, Natalia Molotkova
Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/15/2015 05:54 PM

[REDACTED] Jena
[REDACTED] Karyna
Sent from my iPhone

Customer [REDACTED] 10/15/2015 05:51 PM

Call then a [REDACTED] Sent from my iPhone

Response (Natalia Molotkova) 10/15/2015 05:49 PM

I haven't received any call, what is their cell number? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 10/15/2015 05:48 PM

Karyna and Jena calling you! Jena does not have correct visa to go through Mspcow ! Sent from my iPhone

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Ref#151016-000604