

To: Lesley Groff [REDACTED]
From: Natalia X Molotkova
Sent: Thur 10/15/2015 7:06:30 PM
Subject: RE: Rail Europe Booking [REDACTED]

OK, thank you!!!

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 10:30am-7:00pm Monday-Friday



[REDACTED] ext 63152 [REDACTED]

Behind every great travel moment is a Journeymaker

who helped make it happen. Journeymakers.com

From: Lesley Groff [REDACTED]
Sent: Thursday, October 15, 2015 3:04 PM
To: Natalia X Molotkova
Subject: Re: Rail Europe Booking [REDACTED]

I have sent to them! t hey will print...they are leaving for airport!

On Oct 15, 2015, at 3:01 PM, Natalia X Molotkova <[REDACTED]> wrote:

Print several copies in case they lose one or something.

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 10:30am-7:00pm Monday-Friday

☎ [REDACTED] ext 63152 ✉ [REDACTED]

<image002.jpg>

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who helped make it happen. Journymakers.com

From: Natalia X Molotkova
Sent: Thursday, October 15, 2015 2:59 PM
To: 'Lesley Groff'
Subject: FW: Rail Europe Booking [REDACTED]

Please print their tickets before they leave, thank you!!!!

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 10:30am-7:00pm Monday-Friday

☎ [REDACTED] ext 63152 ✉ [REDACTED]

<image003.jpg>

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From [REDACTED]

Sent: Thursday, October 15, 2015 2:38 PM

To: Natalia X Molotkova

Subject: Rail Europe Booking [REDACTED]

Booking Date: 10/15/2015

Booking #: [REDACTED]

44 South Broadway
White Plains, NY 10601

Tel: [REDACTED]
Fax: [REDACTED]

Website: agent.raileurope.com

Dear Customer,

Below is a recap of your itinerary. This email is not a valid travel document. There are special instructions listed below for each ticketing method you have selected. For any print at home tickets, Adobe Acrobat Reader 7.0 or a higher software version is recommended (<http://get.adobe.com/reader/>).

ITINERARY DETAILS for your Print at Home Tickets

THIS DOCUMENT IS NOT VALID FOR TRAVEL

Your train ticket is issued as a pdf and can be downloaded via the link below. You will need to print the ticket prior to boarding the train.

1. Departure: PARIS NORD on WE 10/21/2015 at 09:13

Arrival: LONDON ST-PANCRAS on WE 10/21/2015 at 10:39

██████████	Adult	Standard Premier Leisure 1 RT Adult
Karyna Shuliak	Adult	Standard Premier Leisure 1 RT Adult

After-Sales Conditions: **Adult** **Standard Premier Leisure 1 RT Adult**

Non Refundable, exchangeable before train travel date. Exchanges are subject to a fixed fee of 40 Euros adult / 20 Euros child, per segment, per passenger and a price differential when applicable. Exchanges can be performed by the issuing office or at any Eurostar station. Refunds/Exchanges, when applicable, are subject to a 7% administration fee and paper tickets must be returned to the issuing office within the time frame allowed. For full details on refund procedure, please visit <http://www.raileurope.com/rail-help/customer-support/exchanges-and-refunds-on-a-train-ticket.html>

PNR: [REDACTED]

2. **Departure:** LONDON ST-PANCRAS on TH 10/22/2015 at 11:31

Arrival: PARIS NORD on TH 10/22/2015 at 14:47

[REDACTED] Adult Standard Premier Leisure 1 RT Adult

Karyna Shuliak Adult Standard Premier Leisure 1 RT Adult

After-Sales Conditions: Adult Standard Premier Leisure 1 RT Adult

Non Refundable, exchangeable before train travel date. Exchanges are subject to a fixed fee of 40 Euros adult / 20 Euros child, per segment, per passenger and a price differential when applicable. Exchanges can be performed by the issuing office or at any Eurostar station. Refunds/Exchanges, when applicable, are subject to a 7% administration fee and paper tickets must be returned to the issuing office within the time frame allowed. For full details on refund procedure, please visit <http://www.raileurope.com/rail-help/customer-support/exchanges-and-refunds-on-a-train-ticket.html>

PNR: [REDACTED]

You can print all of the above print at home tickets at once, by clicking here: [Requesting your tickets to be printed at the station ticket](#)

window may result in a local service fee

ADDITIONAL PRODUCTS

You have also booked these products.

3. Rail Protection Plan

Passenger:Karyna Shuliak

3. Rail Protection Plan

Passenger: [REDACTED]

GENERAL INFORMATION

Seat reservations: Your seat reservations were made simultaneously and seats are adjoining or as close as possible. Seat numbers do not necessarily follow numerically.

Pass: Reservations are not included in the cost of a pass.

Rail Protection Plan: If you purchased the Rail Protection Plan, congratulations on making a wise choice. To get more information on how our Rail Protection Plan works and full terms and conditions visit the

following link <http://www.raileurope.com/about-us/raileurope-rail-protection-plan-policy.html> If you did not select the RPP, you can still add our Rail Protection Plan any time prior to final payment being applied to your order (Amtrak products and select products such as city passes and tours are excluded). The Rail Protection Plan will give you the flexibility to change your ticket or pass, no questions asked. You will also be protected in the event of a railroad strike and in the case of loss or theft of paper tickets or passes. Find out more about our Rail Protection Plan by using the above link or call us now at [REDACTED].

Note: This program is administered by Rail Europe, Inc. and can be revised at anytime without notice

Agency Service Fee: This fee is NOT a Rail Europe fee. It has been applied by your Travel Agency & is NOT refundable through Rail Europe.

Payment to Agency: The Agency Service Fee and/or commission for this booking will be included in a single monthly disbursement check issued to the travel agency on the last day of the month and mailed within 10 business days thereafter. Monthly checks will be issued on an account balance basis and therefore will include all current month credits due. Please note that if the agency's ending monthly account balance results in an amount due to Rail Europe, a check will not be issued. The current month's commissions and/or Agency Service fees will only be credited towards the balance due.

SUMMARY		
Total Product Prices	USD	1,167.90
With a Rail Protection Plan	USD	0.00
AMERICAN EXPRESS PLATINUM & CENTURION TRAVEL Travel Agency Fee	USD	0.00
Total	USD	1,167.90
Total Paid	USD	1,167.90
<p>This is an auto generated message and please do not reply to this message. Questions? Please contact your travel agent.</p> <p>RAIL EUROPE and AMERICAN EXPRESS PLATINUM & CENTURION TRAVEL</p>		

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le

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American Express a ajouté le commentaire suivant le

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