

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 10/15/2015 12:27:05 PM
Subject: Book round trip for [REDACTED] [Email Ref: [REDACTED]]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====

Response (Natalia Molotkova) 10/15/2015 08:27 AM

Disregard question about the seat, you have responded already, thank you.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/15/2015 08:26 AM

Done, should I get her premium economy seta on the second leg (no regular seats left) at 55.00-59.00 USD or she will get it at the airport?

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/15/2015 08:20 AM

OK, doing it...

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 10/14/2015 07:15 PM

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Customer ([REDACTED]) 10/14/2015 07:15 PM

OMG! I forgot that [REDACTED] is now traveling with her married name: [REDACTED]! We need to void and repurchase...I am sure you are loving me today! We can do tomorrow!

Customer ([REDACTED]) 10/14/2015 07:09 PM

I will let her do it at the airport...thanks!

Response (Administrator) 10/14/2015 07:09 PM

THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!

Response (Natalia Molotkova) 10/14/2015 06:50 PM

Only premium economy seats left on the return flight to pre-assign - for fee - or at the airport.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/14/2015 06:22 PM

OK, ticket is on its way.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/14/2015 06:21 PM

Yes please Sent from my iPhone

Response (Natalia Molotkova) 10/14/2015 06:17 PM

Coach fare will be 546.20, non refundable with \$200 change fee, may I issue?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/14/2015 06:03 PM

Thx! Sent from my iPhone

Response (Natalia Molotkova) 10/14/2015 05:58 PM

OK

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 10/14/2015 05:57 PM

Hi Natasha. We need to book the below flights for [REDACTED] [REDACTED] this Friday to PB and back to NY on Sunday. Can you give me price please? Coach

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