

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 9/28/2015 3:51:31 PM
Subject: BANASIAK/JANUSZ [Email Ref: 150929-000102]

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=====

Response (Natalia Molotkova) 09/28/2015 11:51 AM

Yes, it will be new ticket and credit with Jet Blue.

Here is the option for later flights:

1 UA 1552 05OCT EWR PBI 0855P 1149P

TOTAL FARE - USD 178.10

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 09/28/2015 11:45 AM

I need to know option of a later departure...I guess it would be a whole new ticket ? We could look into just changing the whole ticket I suppose to another airline getting him in early on Oct. 4th and out late on 5th? Perhaps that is better idea? Not sure

Response (Natalia Molotkova) 09/28/2015 11:17 AM

For trip October 12-22

I was too quick to give you the fare rules, it is one of those cases, when fare is not refundable and non changeable. Should I look for changeable fare? Sorry!! New thing with Delta, they used to have every single fare changeable before...

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 09/28/2015 11:15 AM

let me ask Janusz if this would work...I will come back to you.

Response (Natalia Molotkova) 09/28/2015 11:11 AM

Trip 1:

1 DL 2358 12OCT PBI LGA 0804A 1059A

2 DL 2370 22OCT LGA PBI 0605P 0918P

TOTAL FARE - USD 306.20

Non refundable coach with \$200 change fee.

Trip 2:

We are currently holding a ticket for Janusz (Rec. Loc#WKCPD)

We need to change the return from NY to PB from Oct. 7th to late on the 5th instead...around 8 or 9pm? he does not have to depart from Newark...can be any of the airports...

To stay with Jet Blue we can do

B6 761 LGA PBI 745P 1041P, let me know if it will work and I will price it. If not, will find another airline later flight.

Regards,

Natalia Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 10:30am to 7:00pm EST

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