

**To:** Karyna Shuliak[REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 9/18/2015 2:31:53 PM  
**Subject:** Re: TR: Karyna Shuliak's Passport!!

◆ it's all good. Thx for caring.

Sent from my iPhone

On Sep 18, 2015, at 10:23 AM, Karyna Shuliak <[REDACTED]> wrote:

That is so funny!  
I feel bad for all the work all of you guys did..

On Sep 18, 2015, at 10:21 AM, Lesley Groff <[REDACTED]> wrote:

Well, here it is. ...!

Sent from my iPhone

Begin forwarded message:

**From:** Alexandre Arfi - Hotel Taiwana, St. Barth  
<[REDACTED]>  
**Date:** September 18, 2015 at 10:13:45 AM EDT  
**To:** "[REDACTED]" <[REDACTED]>, Emmanuel Aim  
<[REDACTED]>  
**Subject:** TR: Karyna Shuliak's Passport!!

Dear Lesley,

I would like to thank you for your email and I am pleased to confirm the following reservation:

- Name of the guests: **Mrs Karyna Shuliak**
- Type of accommodation: **Coral Ocean View Room**
- Date of check-in: **October 15<sup>th</sup> 2015**
- Date of check-out: **November 03<sup>rd</sup> 2015**
- Rate per night: **575 Euros**

Rates include Continental breakfast served in our restaurant,

private airport transfers, free parking, in-room bar, local calls, Internet WiFi throughout the hotel, unlimited access to the Technogym center, main pool and serviced beach.

The government tax of 5% on the room rate, on a daily basis will be added to the bill upon departure.

This reservation is guaranteed by the credit card provided.

Cancellation policy:

Cancellation more than 30 days prior to arrival date:

Cancellation fee equivalent to 3% of total stay, with a minimum of 60 Eur. Cancellation between 30 days and 11 days prior to arrival date: a penalty equivalent to the deposit charged is kept by the hotel. If cancellation intervenes between 10 days and the arrival date, 100% of the booking is charged. Any changes in dates or number of nights, occurring after the confirmation, are subject to agreement by the hotel.

May we bring to your attention that our check-in time is from 2:00 pm, and that our checkout time is before noon.

In order to welcome our guests in the best possible way and to organize the roundtrip transfer, could you please kindly advise us the flight details?

To plan, and make the most of your stay, download our new Taiwana's E-Concierge App now!

iTunes Store : <https://itunes.apple.com/us/app/hotel-taiwana/id951704876?mt=8>

Google

Play: <https://play.google.com/store/apps/details?id=co.hotelcloud.taiwana>

We remain at your entire disposal if you need any assistance for restaurant reservations, spa treatments or any activities on the island.

I will be looking forward to the pleasure of welcoming them to the Taiwana.

Yours sincerely,

<image001.jpg>

<image002.gif>

<image005.gif>

<image006.gif>

<Visa letter Shuliak.pdf>