

To: [REDACTED]
From: [REDACTED]
Sent: Wed 9/30/2015 4:06:10 PM
Subject: RE: M Cell at [REDACTED]

thx

From: [REDACTED]
Sent: Wednesday, September 30, 2015 12:03 PM
To: James Ce
Cc: [REDACTED]
Subject: Re: M Cell at my home

ok super..thanks for this. [REDACTED] will reboot his cell when home tonight and hopefully that will work.

I don't know who the [REDACTED] belongs too...I looked up in my directory and it is labeled: iPhone

the [REDACTED] was Mark Tollison. He no longer works for JE so OK to take off I would think.

nothing comes up at all for the [REDACTED] #?? no idea!

On Sep 30, 2015, at 11:58 AM, james ce | personal genius <[REDACTED]> wrote:

I had a similar problem with Jeffrey's new phone. The fix for [REDACTED] should be easier — I just removed and readded his number to your microcell.

He'll need to reboot his phone when he's "in range of the microcell" — in other words, power it off, then back on when he's in the [REDACTED] area. It should rejoin the MCell once it restarts.

If it doesn't, let me know. I'll need to deregister and re-register your whole MCell (which is what I had to do for Jeffrey's phone).

Here are the numbers on your MCell currently. I labelled the ones I recognized.

#	Approved User List Number	Nickname
1	[REDACTED]	[REDACTED]
2	[REDACTED]	



Merwin



3
4
5
6
7



James Ce
your Personal Genius

□ Certified Support Professional 10.6
<http://personalgenius.us>

On Sep 29, 2015, at 9:10 PM, [REDACTED] wrote:

Hi James... [REDACTED] got the new 6S and needs it to work with our M Cell here [REDACTED]. his number remains the same [REDACTED]...it says it is already assigned to something else? Not sure...do you need to change something on Jeffrey's account?

Thanks, [REDACTED]

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