

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 9/9/2015 3:37:29 PM
Subject: Valdson's Passeport [Email Ref: 150909-000563]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====

Response (Natalia Molotkova) 09/09/2015 11:37 AM

[REDACTED] when you have new passport number for Maria, please email it to me. So fare is \$874.10 per ticket, restricted, changed are not permitted. Should I change to the changeable higher fare?

Also on the outbound flight at this moment I can't get them seats together or close to each other. Should I check another departure time for them on the outbound with seats together?

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 09/09/2015 11:00 AM

ok, thanks

Response (Natalia Molotkova) 09/09/2015 10:44 AM

OK, for another person I have the old passport, so name should be the same. Issuing tickets today.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 09/08/2015 07:03 PM

THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!

Customer [REDACTED] 09/08/2015 07:03 PM

Birthdate is [REDACTED]
Name: Valdson Vieira Cotrin
Passport expires Dec. 22, 2019

Response (Natalia Molotkova) 09/08/2015 06:04 PM

Hm, can't really see the front page with his name on it. Is it possible to ask him to send the front page with the expiration date and date of birth for passport as well?

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 09/08/2015 05:45 PM

Begin forwarded message:

From: Valdsoncotrin <[REDACTED]>
Subject: Passeport
Date: September 8, 2015 at 5:35:33 PM EDT
To: [REDACTED]

Voici mon passeport. Envoyé de mon iPad

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