

**To:** James Ce [REDACTED]  
**Cc:** Richard Kahn [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 9/2/2015 3:47:21 PM  
**Subject:** Re: How to sign out and sign back in to Google Drive on iPhone

FYI-Jefrey says he does not need to meet with you...but I still do!  
On Sep 2, 2015, at 11:33 AM, james | personal genius [REDACTED] wrote:

Yes to logout / login at home.

2PM would be perfect.



James Ce  
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Sep 2, 2015, at 11:28 AM, [REDACTED] wrote:

the updates are not there...so that means I need to log out at home  
and log back in to google drive?  
Could you come after lunch? Maybe 1:30/2pm? What is good for  
you?

On Sep 2, 2015, at 11:13 AM, james | personal genius [REDACTED] wrote:

Can you log into <https://www.google.com/drive/> on the  
desktop and see if the files show on the site?

If not, that means the computer you made the change with hasn't uploaded  
those changes to Google drive -- probably because it's  
not actually logged in anymore.

What time would you like me to come by?



James Ce  
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Sep 2, 2015, at 11:04 AM, [REDACTED] wrote:

ok, did this...and it is still not bringing up the latest version of things...says last update was Aug. 31...I updated Jeffrey's itinerary yesterday...same with this computer...I have something weird going on...

On Sep 2, 2015, at 10:38 AM, james ce | personal genius [REDACTED] wrote:

Yes. Remove is to remove your account from the phone.... Apparently Google Drive for iPhone allows you to have multiple accounts signed in at the same time, so to sign out you have to remove that account.

Once you remove it — and continue past the scary popup message that appears — you can sign in again.

This won't affect any of the files in your Google Drive account.



James Ce  
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Sep 2, 2015, at

10:28 AM, [REDACTED]  
[REDACTED]  
[REDACTED]

Thank you James...I can't seem to log out and log back in though...can't figure it out...should I 'remove' my name....sounds so scary...to log out? that seems to be the only option i can find

On Sep 2, 2015, at 10:19 AM, james ce | personal genius  
[REDACTED]

<IMG\_0543.jp  
eg>  
<IMG\_0544.jp  
eg>  
<IMG\_0545.jp  
eg>  
<IMG\_0546.jp  
eg>  
<IMG\_0547.jp  
eg>



**James Ce**  
your Personal Genius

Certified Support  
Professional 10.6  
<http://personalgenius.us>