

To: Robert Caffrey[redacted]
Cc: [redacted]
From: [redacted]
Sent: Mon 8/17/2015 5:11:15 PM
Subject: Fwd: Lincoln Replacement Door

Hi bob...just checking in ...did you reach Jason as of yet? We are fine with paying for a painter...we need Jason to also order the piece that is missing on our main sliding door so we can install the screen door...We will have to have that installed and will need some painting as well because some trim was installed where the white strip needs to go for the screen to slide... Let us know...thanks! :)

Begin forwarded message:

From: Jason Gladman <[redacted]>
Subject: Fwd: Lincoln Replacement Door
Date: August 13, 2015 at 7:47:46 PM EDT
To: [redacted]

Hi [redacted]

Hopefully this worked...see email below.

Thanks,
Jason

Sent from my Verizon Wireless 4G LTE smartphone

----- Forwarded message -----

From: "Jason Gladman" <[redacted]>
Date: Aug 12, 2015 11:39 PM
Subject: Lincoln Replacement Door
To: <[redacted]>
Cc:

Hi [redacted]

The Lincoln Replacement Door Slab still has a couple more weeks before it gets delivered to my office (I'll ask my office for a more precise date tomorrow), but I wanted you to start preparing for the Installation. Unfortunately, Lincoln and will replace the door at No Charge, but they don't cover Installation. Therefore, you will need to have Bob Caffrey or someone else install and paint the door. Our Service Department can install the door for you at a rate of \$90 per hr. but their services don't include painting. If you're interested in having us do it, I'll find out how many hours it will take and let you know exactly how much it will cost. I apologize I didn't tell you this a couple of weeks ago when I placed the order, but to be honest with you, I've never had to do this before and didn't think about the painting end of it. I was also thinking we were replacing the Active Panel, which would have been very easy to install and I would have just had my Service Tech do it for you at no charge, but being that it's the inactive panel

there's a lot more to it. Again, I'm sorry for any inconvenience this may cause but feel free to email, call, or text me with any questions.

Best
Jason

Jason Gladman
Architectural Rep.

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