

To: [REDACTED]
From: Lesley Groff
Sent: Sat 8/1/2015 8:36:14 PM
Subject: Re: Booking confirmation on www.s7.ru. St Petersburg 0 3.08 → Moscow 03.08 → Ulan-Ude

Weird!! Glad you have now !

Sent from my iPhone

On Aug 1, 2015, at 4:19 PM, [REDACTED] <[REDACTED]> wrote:

Yes great Now I got it so weird but I didn't receive it first time ... Similar happened to tickets to Broadway show...

On Saturday, August 1, 2015, Lesley Groff <[REDACTED]> wrote:

I just sent the email again...in the subject line I put: Documentation for S7 Airlines...

Let me know if you receive...I show it went to you twice now. to your email ..

On Aug 1, 2015, at 3:37 PM, [REDACTED] <[REDACTED]> wrote:

Lesley, I did not received any attachment accept the ticket you sent me in the first email others are empty I mean just texts

On Saturday, August 1, 2015, Lesley Groff <[REDACTED]> wrote:

I have never been asked for a passport before but I SNET you a copy of Jeffrey's passport ask well. Continue scrolling down I the email I sent you.

Sent from my iPhone

On Aug 1, 2015, at 2:45 PM, [REDACTED] <[REDACTED]> wrote:

Great but I think they want a copy of the passport to who the bank card belongs that what they said ... How did you usually solve such an issue?

On Saturday, August 1, 2015, Lesley Groff <[REDACTED]> wrote:

please let me know when all is well!

:)

thanks

On Aug 1, 2015, at 2:02 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,
I received a weird email from S7 saying that they suspected the transaction and payment method. They asking to send as code approval from the bank, a front side of the bank card showing only first 6 and last 4 digits and back side of the card with hidden CVVcode but w signature of the card holder and sent copy of the passport of the card holder; of those request won't be received within 24 hrs than transaction will be canceled... It's nonsense but I guess this is bc of a payment comes from a foreign country... I doubt that JE wants to give a such info so I was thinking may be we should use either mine or my father card and just refund the payment ?

On Saturday, August 1, 2015, [REDACTED] <[REDACTED]> wrote:

Great thank you so much Lesley! Can't thank you enough!!! ;) have a great weekend!

On Saturday, August 1, 2015, Lesley Groff <[REDACTED]> wrote:

For [REDACTED] Dad!!...on JE's Visa...this airline does not accept Amex... [REDACTED], I had to give the airline your cell number (I don't have a number for your father) Also, he will need to get his luggage upon arrival in STP (if he is checking luggage) and take with him to S7 Airlines...
:) Lesley

Begin forwarded message:

From: "S7"
<etix.aero@s7.ru>
Subject: Booking confirmation on www.s7.ru. St Petersburg 03.08 → Moscow 03.08 → Ulan-Ude
Date: August 1, 2015 at 11:52:47 AM EDT
To: [REDACTED]

S7 Priority >

All required travel documents you will find in the attachment.

Your booking N°VYQ0X

All times are local

S7 050	St Petersburg, Pulkovo (P) 03 Aug 2015, 17:15	>	Moscow 03 Aug 2015, 18:15
S7 115	Moscow, Domodedovo 03 Aug 2015, 21:10	>	Ulan-Ude 04 Aug 2015, 00:10

PASSENGERS

[REDACTED], passport 72****999

CHANGE AND REFUND TERM AND CONDITIONS

- Change and refund term and conditions are determined by chosen fare
- In a case of no-show for any flight without advising us in advance

will be cancelled

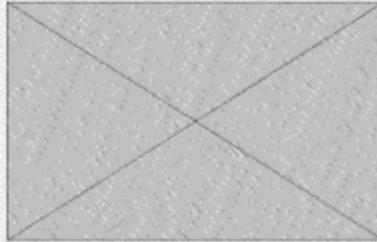
Book a hotel at www.s7.ru



If you are certain that you will need a hotel here you can find a hotel with a suitable star rating and location (suburb abroad).

[Make a booking](#)

New service – car rentals at www.s7.ru



Rent a modern car to travel comfortably in town and drop it off at a different destination point.

[Make a booking](#)

Online transfer booking



Travel conveniently to or from the airport and take you in comfort to your destination, at a fixed price. i'way Taxi in CIS countries too.

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Got any questions? Contact us 24/7 via contact form

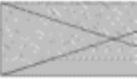
or 8-800-200-000-7
or +7(495)777-9999

Thank you for choosing S7 Airlines!

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