

To: [REDACTED]  
From: [REDACTED]  
Sent: Tue 8/18/2015 2:34:05 PM  
Subject: Change Date for [REDACTED] to Moscow (Rec Loc#[REDACTED]) [Email Ref: [REDACTED]]

**Response ([REDACTED]) 08/18/2015 10:34 AM**

Sure, let me have a look..

Regards,

[REDACTED]  
Centurion Relationship Manager

Hours: Monday through Friday 10:30am to 7:00pm EST

**Response (Administrator) 08/18/2015 07:48 AM**

THIS EMAIL INBOX IS NOT MONITORED when I am out of the office\*\* I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!

**Customer ([REDACTED]) 08/18/2015 07:48 AM**

Good morning Natasha...can you please change this ticket for [REDACTED] to Moscow to December...like Dec. 17,18,19,20,21...what ever day is the best price to fly or closest to the price we have paid...I know I won't hear from you until after 10am when your shift starts....!

Thanks, Lesley

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>> From: "American Express Travel" <[REDACTED]>

>> Date: June 26, 2015 at 6:34:07 PM EDT

>> To: [REDACTED]

>> Subject: Invoice 1887453 for [REDACTED] 31AUG15 [REDACTED]

>>

>> DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

>>

>> If airline tickets are purchased for this itinerary:

>> Airline Baggage Fee/Rules may apply and can be accessed by visiting:

>> <http://myamextravel.com/baggage>

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>> Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to

view your trip details:

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>> Friday 03 Jul 15  
>> Other Information  
>>

>> CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

>> Monday 31 Aug 15  
>> Flight Information  
>>

>> Date 31 Aug 2015  
>> Airline Aeroflot  
>> Airline Record Locator [REDACTED]  
>> Flight/Class SU103 L Economy Class  
>> Origin New York, John F Kennedy International  
>> Destination Moscow, Sheremetyevo  
>> Departing 07:10 PM  
>> Arriving 11:25 AM / 01 Sep 2015  
>> Departure Terminal Terminal 1  
>> Arrival Terminal Terminal D - Domestic/Intl  
>> Estimated Time 9 Hrs 15 Mins  
>> Stops Non-stop  
>> Seats [REDACTED]  
>> Confirmed  
>> Entry and Exit Information for Travel  
>>

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>> See attached itinerary PDF or link for full terms and conditions.

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>> PDF itinerary attachment:

>> If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader.

Refer to website below to download and install this free software.

>>

>> <http://www.adobe.com/products/acrobat/readstep.html>

>>

>> Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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>> Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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