

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Wed 8/26/2015 5:54:47 PM
Subject: Re: St. Barth for Karyna [Email Ref: 150826-000892]

Ok thanks

Sent from my iPhone

> On Aug 26, 2015, at 1:50 PM, Natalia Molotkova
< [REDACTED] > wrote:

>
>
>

> Response (Natalia Molotkova) 08/26/2015 01:50 PM
> That what the reservation system advised me, and information in teh system
comes from the hotel. I tried call them, they said regular cancellation policy
fro X-mas time is 90 days, but the person who sent me the voucher, was not
available, will call later.

> Regards,
> Natalia Molotkova
> Centurion Relationship Manager

> [REDACTED]
> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 08/26/2015 11:48 AM

> ok, got it...and if we want to cancel we must do so 15 days prior to arrival (so
we will say by Dec. 9th)...

>

> On Aug 26, 2015, at 11:42 AM, Natalia Molotkova

< [REDACTED] > wrote:

>

>>
>>

>> Response (Natalia Molotkova) 08/26/2015 11:42 AM
>> I booked the room, requested the letter from the hotel, the deposit was
charged at the time of booking, may be not right away.

>> Regards,
>> Natalia Molotkova
>> Centurion Relationship Manager

>> [REDACTED]
>> [REDACTED]

>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>

>> Response (Administrator) 08/26/2015 10:18 AM

>> THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
currently out of the office with no access to voicemail or email. My normal
office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need
immediate assistance please call the number on the back of your card and press 0
(zero) for the next available Centurion Support Associate. Have a wonderful day!

>> Customer ([REDACTED]) 08/26/2015 10:18 AM

>> Can you get us a letter from the hotel? Do you think they will provide prior
to paying?

>>

>> Sent from my iPhone

>>

>>> On Aug 26, 2015, at 9:37 AM, Natalia Molotkova

< [REDACTED] > wrote:

>>>

> > >
> > >
> > > Response (Natalia Molotkova) 08/26/2015 09:37 AM
> > > I can rebook it tomorrow. Will do it under separate record, due to the hotel.
> > > Regards,
> > > Natalia Molotkova
> > > Centurion Relationship Manager
> > > [REDACTED]
> > > [REDACTED]
> > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > >
> > > Response (Administrator) 08/26/2015 09:36 AM
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> > > Customer ([REDACTED]) 08/26/2015 09:36 AM
> > > Can we hold longer?
> > >
> > > Sent from my iPhone
> > >
> > > On Aug 26, 2015, at 9:35 AM, Natalia Molotkova <[REDACTED]> wrote:
> > > >
> > > >
> > > >
> > > > Response (Natalia Molotkova) 08/26/2015 09:35 AM
> > > > What about the air, should I issue the ticket?
> > > >
> > > > Or just holding till tomorrow 4pm?
> > > > Regards,
> > > > Natalia Molotkova
> > > > Centurion Relationship Manager
> > > > [REDACTED]
> > > > [REDACTED]
> > > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > > >
> > > > Response (Natalia Molotkova) 08/26/2015 09:27 AM
> > > > OK, booking...
> > > > Regards,
> > > > Natalia Molotkova
> > > > Centurion Relationship Manager
> > > > [REDACTED]
> > > > [REDACTED]
> > > > Hours: Monday through Friday 10:30am to 7:00pm EST
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> > > > Customer ([REDACTED]) 08/26/2015 09:12 AM
> > > > Morning! Thank you for requesting letter from Le Bristol.
> > > >
> > > > Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!
> > > >
> > > > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova <[REDACTED]> wrote:
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> > > > Response (Natalia Molotkova) 08/26/2015 08:51 AM

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> > > >
> > > > For the hotel in St. Barth - very limited availability fro the
requested dates. I can offer
> > > >
> > > > HOTEL MANAPANY SAINT BARTHELEM
> > > > ANSE DES CAYEES
> > > > SAINT-BARTHELEMY BL 97098
> > > >
> > > > CHAMBRE DELUXE VUE JARDIN
> > > >
> > > > PUBLIC RATE **RATE CHG DPST /C-15D
> > > > ** 850.00 EFF 25DEC - 07JAN
> > > > 595.00 EFF 07JAN - 10JAN
> > > >
> > > > APPROX. TOTAL PRICE 12835.00 EUR
> > > > INCLUDES TAXES AND SURCHARGES
> > > >
> > > > They do require deposit at the time of booking, which is refundable if
you are canceling by December 10th 2015 by 6pm local hotel time to avoid
2550.00EUE cancellation fee (it is amount of the deposit).
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> > > > Here is itinerary with United and Windward
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> > > >
> > > > All of our properties are sold out, I will have to check tomorrow
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> > > > > When booking concierge services for Card Members, American Express
uses a third party concierge service contractor ("Concierge Company"). In some
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against the service provider and not against Concierge Company and/or American
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damage, or other claim with respect to any services or products provided to Card
Member by service provider. Service provider rates and availability are subject
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please visit www.americanexpress.com/travelterms California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

>>>>>

>>>>>

>>>>> Ref#150826-000892

>>>> Response (Natalia Molotkova) 08/25/2015 07:29 PM

>>>> I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

>>>>

>>>>> Here is itinerary with United and Windward

>>>>>

>>>>> UA1444 25DEC EWRXSM 915A 225P

>>>>> WM 675 25DEC SXMSBH 430P 445P

>>>>>

>>>>> WM 636 10JAN SBHSXM 1225P 1240P

>>>>> UA1677 10JAN SXMEWR 310P 655P

>>>>>

>>>>> All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

>>>>> Regards,

>>>>> Natalia Molotkova

>>>>> Centurion Relationship Manager

>>>>>

>>>>>

>>>>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>>>>

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> > > Response (Natalia Molotkova) 08/26/2015 08:51 AM

> > > Morning,

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> > > I did request the confirmation and letter of invitation from Le Bristol.

> > >

> > > For the hotel in St. Barth - very limited availability fro the requested dates. I can offer

> > >

> > > HOTEL MANAPANY SAINT BARTHELEM

> > > ANSE DES CAYEES

> > > SAINT-BARTHELEMY BL 97098

> > >
> > > CHAMBRE DELUXE VUE JARDIN
> > >
> > > PUBLIC RATE **RATE CHG DPST /C-15D
> > > ** 850.00 EFF 25DEC - 07JAN
> > > 595.00 EFF 07JAN - 10JAN
> > >
> > > APPROX. TOTAL PRICE 12835.00 EUR
> > > INCLUDES TAXES AND SURCHARGES
> > >
> > > They do require deposit at the time of booking, which is refundable if you
are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE
cancellation fee (it is amount of the deposit).
> > > Regards,
> > > Natalia Molotkova
> > > Centurion Relationship Manager
> > > [REDACTED]
> > > [REDACTED]
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> > > Centurion Relationship Manager

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> > > [REDACTED]
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UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126
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> > >
> > > Ref#150826-000892
> > Response (Administrator) 08/26/2015 09:54 AM
> > THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
currently out of the office with no access to voicemail or email. My normal
office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need
immediate assistance please call the number on the back of your card and press 0
(zero) for the next available Centurion Support Associate. Have a wonderful day!
> > Customer ([REDACTED]) 08/26/2015 09:54 AM
> > Appreciate it!
> >

> > Sent from my iPhone
> >
> > > On Aug 26, 2015, at 9:37 AM, Natalia Molotkova
<[REDACTED]> wrote:
> > >
> > >
> > > Response (Natalia Molotkova) 08/26/2015 09:37 AM
> > > I can rebook it tomorrow. Will do it under separate record, due to the
hotel.
> > > Regards,
> > > Natalia Molotkova
> > > Centurion Relationship Manager
> > > [REDACTED]
> > > [REDACTED]
> > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > >
> > > Response (Administrator) 08/26/2015 09:36 AM
> > > THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
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(zero) for the next available Centurion Support Associate. Have a wonderful day!
> > > Customer ([REDACTED]) 08/26/2015 09:36 AM
> > > Can we hold longer?
> > >
> > > Sent from my iPhone
> > >
> > > > On Aug 26, 2015, at 9:35 AM, Natalia Molotkova
<[REDACTED]> wrote:
> > > >
> > > >
> > > > Response (Natalia Molotkova) 08/26/2015 09:35 AM
> > > > What about the air, should I issue the ticket?
> > > >
> > > > Or just holding till tomorrow 4pm?
> > > > Regards,
> > > > Natalia Molotkova
> > > > Centurion Relationship Manager
> > > > [REDACTED]
> > > > [REDACTED]
> > > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > > >
> > > > Response (Natalia Molotkova) 08/26/2015 09:27 AM
> > > > OK, booking...
> > > > Regards,
> > > > Natalia Molotkova
> > > > Centurion Relationship Manager
> > > > [REDACTED]
> > > > [REDACTED]
> > > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > > >
> > > > Customer ([REDACTED]) 08/26/2015 09:12 AM
> > > > Morning! Thank you for requesting letter from Le Bristol.
> > > >
> > > > Book this St. Barth's hotel for us and request letter as well! I will
pass on this info to Karyna re deposit...Thank you!
> > > >
> > > > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova

< [REDACTED] > wrote:
> > > >
> > > >
> > > >
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> > > > Morning,
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> > > > 595.00 EFF 07JAN - 10JAN
> > > >
> > > > APPROX. TOTAL PRICE 12835.00 EUR
> > > > INCLUDES TAXES AND SURCHARGES
> > > >
> > > > They do require deposit at the time of booking, which is refundable if
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>>>>

>>>> PUBLIC RATE **RATE CHG DPST /C-15D

>>>> ** 850.00 EFF 25DEC - 07JAN

>>>> 595.00 EFF 07JAN - 10JAN

>>>>

>>>> APPROX. TOTAL PRICE 12835.00 EUR

>>>> INCLUDES TAXES AND SURCHARGES

>>>>

>>>> They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

>>>> Regards,

>>>> Natalia Molotkova

>>>> Centurion Relationship Manager

>>>>

>>>>

>>>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>>>

>>>> Response (Administrator) 08/25/2015 07:33 PM

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>>>> Customer () 08/25/2015 07:33 PM

>>>> right...I remember these flights being non refundable now...itinerary is fine...Working on hotel tomorrow sounds good...thank you!

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>>>> On Aug 25, 2015, at 7:29 PM, Natalia Molotkova

< > wrote:

>>>>

>>>>>

>>>>>

>>>>>

>>>>> Response (Natalia Molotkova) 08/25/2015 07:29 PM

>>>> I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

>>>>

>>>> Here is itinerary with United and Windward

>>>>

>>>> UA1444 25DEC EWRXSM 915A 225P

>>>> WM 675 25DEC SXMSBH 430P 445P

>>>>

>>>> WM 636 10JAN SBHSXM 1225P 1240P

>>>> UA1677 10JAN SXMEWR 310P 655P

>>>>

>>>> All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

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>>> OK, booking...
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>>> [REDACTED]
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>>>
>>> Customer ([REDACTED]) 08/26/2015 09:12 AM
>>> Morning! Thank you for requesting letter from Le Bristol.
>>>
>>> Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!
>>>
>>> On Aug 26, 2015, at 8:51 AM, Natalia Molotkova
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> > >
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> > > Response (Natalia Molotkova) 08/26/2015 08:51 AM
> > > Morning,
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> > > I did request the confirmation and letter of invitation from Le Bristol.
> > >
> > > For the hotel in St. Barth - very limited availability fro the requested dates. I can offer
> > >

>>>> HOTEL MANAPANY SAINT BARTHELEM
>>>> ANSE DES CAYEES
>>>> SAINT-BARTHELEMY BL 97098
>>>>
>>>> CHAMBRE DELUXE VUE JARDIN
>>>>
>>>> PUBLIC RATE **RATE CHG DPST /C-15D
>>>> ** 850.00 EFF 25DEC - 07JAN
>>>> 595.00 EFF 07JAN - 10JAN
>>>>
>>>> APPROX. TOTAL PRICE 12835.00 EUR
>>>> INCLUDES TAXES AND SURCHARGES
>>>>
>>>> They do require deposit at the time of booking, which is refundable if
you are canceling by December 10th 2015 by 6pm local hotel time to avoid
2550.00EUE cancellation fee (it is amount of the deposit).
>>>> Regards,
>>>> Natalia Molotkova
>>>> Centurion Relationship Manager
>>>> [REDACTED]
>>>> [REDACTED]
>>>> Hours: Monday through Friday 10:30am to 7:00pm EST
>>>>
>>>> Response (Administrator) 08/25/2015 07:33 PM
>>>> THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
currently out of the office with no access to voicemail or email. My normal
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>>>>> Ref#150826-000892

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> > What about the air, should I issue the ticket?
> >
> > Or just holding till tomorrow 4pm?
> > Regards,
> > Natalia Molotkova
> > Centurion Relationship Manager
> > [REDACTED]
> > [REDACTED]
> > Hours: Monday through Friday 10:30am to 7:00pm EST
> >
> > Response (Natalia Molotkova) 08/26/2015 09:27 AM
> > OK, booking...
> > Regards,
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> > [REDACTED]
> > [REDACTED]
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> >
> > Book this St. Barth's hotel for us and request letter as well! I will pass on
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> > >

> > > Ref#150826-000892

> > Response (Administrator) 08/26/2015 09:12 AM

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> > Response (Natalia Molotkova) 08/26/2015 08:51 AM

> > Morning,

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> > I did request the confirmation and letter of invitation from Le Bristol.

> >

> > For the hotel in St. Barth - very limited availability fro the requested dates. I can offer

> >

> > HOTEL MANAPANY SAINT BARTHELEM

> > ANSE DES CAYEES

> > SAINT-BARTHELEMY BL 97098

> >

> > CHAMBRE DELUXE VUE JARDIN

> >

> > PUBLIC RATE **RATE CHG DPST /C-15D

> > ** 850.00 EFF 25DEC - 07JAN

> > 595.00 EFF 07JAN - 10JAN

> >

> > APPROX. TOTAL PRICE 12835.00 EUR

> > INCLUDES TAXES AND SURCHARGES
> >
> > They do require deposit at the time of booking, which is refundable if you
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> > Regards,
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> > Centurion Relationship Manager
> > [REDACTED]
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> > >
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third party concierge service contractor ("Concierge Company"). In some cases,
Concierge Company will provide you with certain information about the service
provider(s) fulfilling your concierge service. The actual decision to use any
service provider referred by Concierge Company and/or American Express is the
responsibility of each Card Member. Concierge Company and American Express

strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

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> > > Ref#150826-000892

> > Response (Natalia Molotkova) 08/25/2015 07:29 PM

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> >

> > Here is itinerary with United and Windward

> >

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> > WM 675 25DEC SXMSBH 430P 445P

> >

> > WM 636 10JAN SBHSXM 1225P 1240P

> > UA1677 10JAN SXMEWR 310P 655P

> >

> > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> >

> >

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

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> >

> >

> > Ref#150826-000892

> Response (Natalia Molotkova) 08/26/2015 11:42 AM

> I booked the room, requested the letter from the hotel, the deposit was charged at the time of booking, may be not right away.

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Response (Administrator) 08/26/2015 10:18 AM

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> Customer ([REDACTED]) 08/26/2015 10:18 AM

> Can you get us a letter from the hotel? Do you think they will provide prior to paying?
>
> Sent from my iPhone
>
> > On Aug 26, 2015, at 9:37 AM, Natalia Molotkova
< [REDACTED] > wrote:
> >
> >
> >
> > Response (Natalia Molotkova) 08/26/2015 09:37 AM
> > I can rebook it tomorrow. Will do it under separate record, due to the hotel.
> > Regards,
> > Natalia Molotkova
> > Centurion Relationship Manager
> > [REDACTED]
> > [REDACTED]
> > Hours: Monday through Friday 10:30am to 7:00pm EST
> >
> > Response (Administrator) 08/26/2015 09:36 AM
> > THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate. Have a wonderful day!
> > Customer ([REDACTED]) 08/26/2015 09:36 AM
> > Can we hold longer?
> >
> > Sent from my iPhone
> >
> > > On Aug 26, 2015, at 9:35 AM, Natalia Molotkova
< [REDACTED] > wrote:
> > >
> > >
> > > Response (Natalia Molotkova) 08/26/2015 09:35 AM
> > > What about the air, should I issue the ticket?
> > >
> > > Or just holding till tomorrow 4pm?
> > > Regards,
> > > Natalia Molotkova
> > > Centurion Relationship Manager
> > > [REDACTED]
> > > [REDACTED]
> > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > >
> > > Response (Natalia Molotkova) 08/26/2015 09:27 AM
> > > OK, booking...
> > > Regards,
> > > Natalia Molotkova
> > > Centurion Relationship Manager
> > > [REDACTED]
> > > [REDACTED]
> > > Hours: Monday through Friday 10:30am to 7:00pm EST
> > >
> > > Customer ([REDACTED]) 08/26/2015 09:12 AM
> > > Morning! Thank you for requesting letter from Le Bristol.
> > >
> > > Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!

> > >
> > > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova
<[REDACTED]> wrote:
> > >
> > > >
> > > > Response (Natalia Molotkova) 08/26/2015 08:51 AM
> > > > Morning,
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> > > > For the hotel in St. Barth - very limited availability fro the requested
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>>>

>>> Ref#150826-000892

>> Response (Natalia Molotkova) 08/26/2015 09:35 AM

>> What about the air, should I issue the ticket?

>>

>> Or just holding till tomorrow 4pm?

>> Regards,

>> Natalia Molotkova

>> Centurion Relationship Manager

>> [REDACTED]

>> [REDACTED]

>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>

>> Response (Natalia Molotkova) 08/26/2015 09:27 AM

>> OK, booking...

>> Regards,

>> Natalia Molotkova

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>> [REDACTED]

>> [REDACTED]

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>> Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!

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>> On Aug 26, 2015, at 8:51 AM, Natalia Molotkova

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>>> HOTEL MANAPANY SAINT BARTHELEM

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> > > PUBLIC RATE **RATE CHG DPST /C-15D
> > > ** 850.00 EFF 25DEC - 07JAN
> > > 595.00 EFF 07JAN - 10JAN
> > >
> > > APPROX. TOTAL PRICE 12835.00 EUR
> > > INCLUDES TAXES AND SURCHARGES
> > >
> > > They do require deposit at the time of booking, which is refundable if you
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> > > > >
> > > > >
> > > > Ref#150826-000892
> > > > Response (Natalia Molotkova) 08/25/2015 07:29 PM
> > > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72
> > > >
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> > > >
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> > > > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.
> > > > Regards,
> > > > Natalia Molotkova
> > > > Centurion Relationship Manager
> > > > [REDACTED]
> > > > [REDACTED]
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>>> I did request the confirmation and letter of invitation from Le Bristol.

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>>> For the hotel in St. Barth - very limited availability for the requested dates. I can offer

>>>

>>> HOTEL MANAPANY SAINT BARTHELEM

>>> ANSE DES CAYEES

>>> SAINT-BARTHELEMY BL 97098

>>>

>>> CHAMBRE DELUXE VUE JARDIN

>>>

>>> PUBLIC RATE **RATE CHG DPST /C-15D

>>> ** 850.00 EFF 25DEC - 07JAN

>>> 595.00 EFF 07JAN - 10JAN

>>>

>>> APPROX. TOTAL PRICE 12835.00 EUR

>>> INCLUDES TAXES AND SURCHARGES

>>>

>>> They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

>>> Regards,

>>> Natalia Molotkova

>>> Centurion Relationship Manager

>>>

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>>> Centurion Relationship Manager

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>>>

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> > >
> > > Ref#150826-000892
> > Response (Natalia Molotkova) 08/26/2015 09:35 AM
> > What about the air, should I issue the ticket?
> >
> > Or just holding till tomorrow 4pm?
> > Regards,
> > Natalia Molotkova
> > Centurion Relationship Manager
> > [REDACTED]
> > [REDACTED]
> > Hours: Monday through Friday 10:30am to 7:00pm EST
> >
> > Response (Natalia Molotkova) 08/26/2015 09:27 AM
> > OK, booking...
> > Regards,
> > Natalia Molotkova
> > Centurion Relationship Manager
> > [REDACTED]
> > [REDACTED]
> > Hours: Monday through Friday 10:30am to 7:00pm EST
> >
> > Customer ([REDACTED]) 08/26/2015 09:12 AM
> > Morning! Thank you for requesting letter from Le Bristol.
> >
> > Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!
> >
> > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova
< [REDACTED] > wrote:
> >
> > >
> > >
> > > Response (Natalia Molotkova) 08/26/2015 08:51 AM
> > > Morning,
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>>> SAINT-BARTHELEMY BL 97098
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> Regards,
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> > >

> > >

> > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

> > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

> > >

> > > Here is itinerary with United and Windward

> > >

> > > UA1444 25DEC EWRXSM 915A 225P

> > > WM 675 25DEC SXMSBH 430P 445P

> > >

> > > WM 636 10JAN SBHSXM 1225P 1240P

> > > UA1677 10JAN SXMEWR 310P 655P

> > >

> > > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> > > Regards,

> > > Natalia Molotkova

> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

> > > Hours: Monday through Friday 10:30am to 7:00pm EST

> > >

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utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

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>>>

>>>

>>> Ref#150826-000892

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> Response (Administrator) 08/26/2015 09:12 AM

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> Response (Natalia Molotkova) 08/26/2015 08:51 AM

> Morning,

>

> I did request the confirmation and letter of invitation from Le Bristol.

>

> For the hotel in St. Barth - very limited availability fro the requested dates. I can offer

>

> HOTEL MANAPANY SAINT BARTHELEM

> ANSE DES CAYEES

> SAINT-BARTHELEMY BL 97098

>

> CHAMBRE DELUXE VUE JARDIN

>

> PUBLIC RATE **RATE CHG DPST /C-15D

> ** 850.00 EFF 25DEC - 07JAN
> 595.00 EFF 07JAN - 10JAN
>
> APPROX. TOTAL PRICE 12835.00 EUR
> INCLUDES TAXES AND SURCHARGES
>
> They do require deposit at the time of booking, which is refundable if you are
canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE
cancellation fee (it is amount of the deposit).
> Regards,
> Natalia Molotkova
> Centurion Relationship Manager
> [REDACTED]
> [REDACTED]
> Hours: Monday through Friday 10:30am to 7:00pm EST
>
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> > Centurion Relationship Manager
> > [REDACTED]
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>>

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>> Ref#150826-000892

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> Natalia Molotkova

> Centurion Relationship Manager

>

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>
>
> Ref#150826-000892

From: Lesley Groff <[REDACTED]>
Content-Type: multipart/alternative;
boundary121D653-8310-4CF6-BA25-619B95840F2D

<html><head><meta http-equiv="content-type" content="text/html; charset=utf-8"></head><body dir="auto"><div>Ok thanks

Sent from my iPhone</div><div>
On Aug 26, 2015, at 1:50 PM, Natalia Molotkova <[REDACTED]> wrote:

</div><blockquote type="cite"><div>

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Response (Administrator) 08/26/2015 10:18 AM

> THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
currently out of the office with no access to voicemail or email. My normal
office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need
immediate assistance please call the number on the back of your card and press 0
(zero) for the next available Centurion Support Associate. Have a wonderful day!

> Customer ([REDACTED]
08/26/2015 10:18 AM

> Can you get us a letter from the hotel? Do you think they will provide prior
to paying?

>

> Sent from my iPhone

>

> > On Aug 26, 2015, at 9:37 AM, Natalia Molotkova < [REDACTED]
> wrote:

> >

> >

> >

> > Response (Natalia Molotkova) 08/26/2015 09:37 AM

> > I can rebook it tomorrow. Will do it under separate record, due to the
hotel.

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Response (Administrator) 08/26/2015 09:36 AM

> > THIS EMAIL INBOX IS NOT MONITORED when I am out of the office** I am
currently out of the office with no access to voicemail or email. My normal
office hours are 10:30 AM to 7:00 PM EST Monday through Friday. If you need
immediate assistance please call the number on the back of your card and press 0
(zero) for the next available Centurion Support Associate. Have a wonderful day!

> > Customer ([REDACTED]) 08/26/2015 09:36 AM

> > Can we hold longer?

> >

> > Sent from my iPhone

> >

> > > On Aug 26, 2015, at 9:35 AM, Natalia Molotkova < [REDACTED]
> wrote:

> > >

> > >

> > >

> > > Response (Natalia Molotkova) 08/26/2015 09:35 AM

> > > What about the air, should I issue the ticket?

> > >

> > > Or just holding till tomorrow 4pm?

> > > Regards,

> > > Natalia Molotkova

> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

> > > Hours: Monday through Friday 10:30am to 7:00pm EST

> > >

> > > Response (Natalia Molotkova) 08/26/2015 09:27 AM

> > > OK, booking...

> > > Regards,

> > > Natalia Molotkova

> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

> > > Hours: Monday through Friday 10:30am to 7:00pm EST

> > >

> > > Customer ([REDACTED]) 08/26/2015 09:12 AM

> > > Morning! Thank you for requesting letter from Le Bristol.

> > >

> > > Book this St. Barth's hotel for us and request letter as well! I
will pass on this info to Karyna re deposit...Thank you!

> > >

> > > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova < [REDACTED]
> > wrote:

> > >

> > > >

> > > >

> > > > Response (Natalia Molotkova) 08/26/2015 08:51 AM

> > > > Morning,

> > > >

> > > > I did request the confirmation and letter of invitation from
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> > > > HOTEL MANAPANY SAINT BARTHELEM

> > > > ANSE DES CAYEES

> > > > SAINT-BARTHELEMY BL 97098

> > > >

> > > > CHAMBRE DELUXE VUE JARDIN

> > > >

> > > > PUBLIC RATE **RATE CHG DPST /C-15D

> > > > ** 850.00 EFF 25DEC - 07JAN

> > > > 595.00 EFF 07JAN - 10JAN

> > > >

> > > > APPROX. TOTAL PRICE 12835.00 EUR

> > > > INCLUDES TAXES AND SURCHARGES

> > > >

> > > > They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

> > > > Regards,

> > > > Natalia Molotkova

> > > > Centurion Relationship Manager

> > > > [REDACTED]

> > > > [REDACTED]

> > > > Hours: Monday through Friday 10:30am to 7:00pm EST

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> > > > right...I remember these flights being non refundable now...itinerary is fine...Working on hotel tomorrow sounds good...thank you!

> > > >

> > > > On Aug 25, 2015, at 7:29 PM, Natalia Molotkova <&a

href="mailto: [REDACTED]"> [REDACTED]

> wrote:

> > > >

> > > > >

> > > > >

> > > > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

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> > > > > Centurion Relationship Manager

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> > > > [REDACTED]

> > > > [REDACTED]

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Notices" click here: (<a
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> > > > Ref#150826-000892

> > > > Response (Administrator) 08/26/2015 09:12 AM

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> > > >

> > > > CHAMBRE DELUXE VUE JARDIN

> > > >

> > > > PUBLIC RATE **RATE CHG DPST /C-15D

> > > > ** 850.00 EFF 25DEC - 07JAN

> > > > 595.00 EFF 07JAN - 10JAN

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> > > > APPROX. TOTAL PRICE 12835.00 EUR

> > > > INCLUDES TAXES AND SURCHARGES

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> > > > [REDACTED]

> > > > [REDACTED]

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> > >

> > > Ref#150826-000892

> > Response (Natalia Molotkova) 08/26/2015 09:35 AM

> > What about the air, should I issue the ticket?

> >

> > Or just holding till tomorrow 4pm?

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Response (Natalia Molotkova) 08/26/2015 09:27 AM

> > OK, booking...

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

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> > Morning! Thank you for requesting letter from Le Bristol.

> >

> > Book this St. Barth's hotel for us and request letter as well! I will
pass on this info to Karyna re deposit...Thank you!

> >

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> > Response (Natalia Molotkova) 08/26/2015 09:37 AM
> > I can rebook it tomorrow. Will do it under separate record, due to the hotel.
> > Regards,
> > Natalia Molotkova
> > Centurion Relationship Manager
> > [REDACTED]

> > [REDACTED]
> > Hours: Monday through Friday 10:30am to 7:00pm EST
> >
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> > Customer ([REDACTED]) 08/26/2015 09:36 AM

> > Can we hold longer?

> >

> > Sent from my iPhone

> >

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> > > >

> > > >

> > > > Ref#150826-000892

> > > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

> > > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

> > > >

> > > > Here is itinerary with United and Windward

> > > >

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> > > >

> > > > WM 636 10JAN SBHSXM 1225P 1240P

> > > > UA1677 10JAN SXMEWR 310P 655P

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> > > > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> > > > Regards,

> > > > Natalia Molotkova

> > > > Centurion Relationship Manager

> > > > [REDACTED]

> > > > [REDACTED]

> > > > Hours: Monday through Friday 10:30am to 7:00pm EST

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> >

> >

> > Ref#150826-000892

> Response (Natalia Molotkova) 08/26/2015 09:37 AM

> I can rebook it tomorrow. Will do it under separate record, due to the hotel.

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Response (Administrator) 08/26/2015 09:36 AM

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> Customer ([REDACTED])

08/26/2015 09:36 AM

> Can we hold longer?

>

> Sent from my iPhone

>

> > On Aug 26, 2015, at 9:35 AM, Natalia Molotkova < [REDACTED]

> wrote:

> >

> >

> >

> > Response (Natalia Molotkova) 08/26/2015 09:35 AM

> > What about the air, should I issue the ticket?

> >

> > Or just holding till tomorrow 4pm?

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Response (Natalia Molotkova) 08/26/2015 09:27 AM

> > OK, booking...

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Customer ([REDACTED]) 08/26/2015 09:12 AM

> > Morning! Thank you for requesting letter from Le Bristol.

> >

> > Book this St. Barth's hotel for us and request letter as well! I will
pass on this info to Karyna re deposit...Thank you!

> >

> > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova < [REDACTED]
> > wrote:

> >

> > >

> > >

> > > Response (Natalia Molotkova) 08/26/2015 08:51 AM

> > > Morning,

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> > > I did request the confirmation and letter of invitation from Le
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> > > They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

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> > > On Aug 25, 2015, at 7:29 PM, Natalia Molotkova < [REDACTED]
> > wrote:

> > >

> > > >

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> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

> > > Hours: Monday through Friday 10:30am to 7:00pm EST

> > >

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> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

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[REDACTED]

> ██████████

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> > ** 850.00 EFF 25DEC - 07JAN

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I booked the room, requested the letter from the hotel, the deposit was charged at the time of booking, may be not right away.

<!-- Survey Link ===== -->

>

<div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

<!-- Signature ===== -->

>

<p>Regards,

Natalia Molotkova

Centurion Relationship Manager

 [REDACTED]

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST</p>

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</div>

<!-- Print Header ===== -->

<div class="rnt_text_gray">

Response (Administrator) 08/26/2015 10:18 AM

</div>

<!-- Print Tread ===== -->

<div class="rnt_text_gray_thread">

href="mailto: [REDACTED]"> [REDACTED]
> wrote:

>

>

>

> Response (Natalia Molotkova) 08/26/2015 09:37 AM

> I can rebook it tomorrow. Will do it under separate record, due to the
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> > > ANSE DES CAYEES

> > > SAINT-BARTHELEMY BL 97098

> > >

> > > CHAMBRE DELUXE VUE JARDIN

> > >

> > > PUBLIC RATE **RATE CHG DPST /C-15D

> > > ** 850.00 EFF 25DEC - 07JAN

> > > 595.00 EFF 07JAN - 10JAN

> > >

> > > APPROX. TOTAL PRICE 12835.00 EUR

> > > INCLUDES TAXES AND SURCHARGES

> > >

> > > They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

> > > Regards,

> > > Natalia Molotkova

> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

> > > Hours: Monday through Friday 10:30am to 7:00pm EST

> > >

> > > Response (Administrator) 08/25/2015 07:33 PM

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> > >

> > > Customer ([REDACTED]) 08/25/2015 07:33 PM

> > > right...I remember these flights being non refundable now...itinerary is fine...Working on hotel tomorrow sounds good...thank you!

> > >

> > > On Aug 25, 2015, at 7:29 PM, Natalia Molotkova [REDACTED]
> wrote:

> > >

> > > >

> > > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

> > > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

> > > >

> > > > Here is itinerary with United and Windward

> > > >

> > > > UA1444 25DEC EWRSXM 915A 225P

> > > > WM 675 25DEC SXMSBH 430P 445P

> > > >

> > > > WM 636 10JAN SBHSXM 1225P 1240P

> > > > UA1677 10JAN SXMEWR 310P 655P

> > > >

> > > > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

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> > > > [REDACTED]

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> > > Ref#150826-000892

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> >

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> > [REDACTED]

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> >

> >

> > Ref#150826-000892

> Response (Natalia Molotkova) 08/26/2015 09:35 AM

> What about the air, should I issue the ticket?

>

> Or just holding till tomorrow 4pm?

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Response (Natalia Molotkova) 08/26/2015 09:27 AM

> OK, booking...

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 08/26/2015 09:12 AM

> Morning! Thank you for requesting letter from Le Bristol.

>

> Book this St. Barth's hotel for us and request letter as well! I will pass on this info to Karyna re deposit...Thank you!

>

> On Aug 26, 2015, at 8:51 AM, Natalia Molotkova < [REDACTED]
> wrote:

>

> >

> >

> > Response (Natalia Molotkova) 08/26/2015 08:51 AM

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Ref#150826-000892

Response (Administrator) 08/26/2015 09:12 AM

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Response (Natalia Molotkova) 08/26/2015 08:51 AM

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ANSE DES CAYEES

SAINT-BARTHELEMY BL 97098

CHAMBRE DELUXE VUE JARDIN

PUBLIC RATE **RATE CHG DPST /C-15D

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595.00 EFF 07JAN - 10JAN

APPROX. TOTAL PRICE 12835.00 EUR

INCLUDES TAXES AND SURCHARGES

They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUR cancellation fee (it is amount of the deposit).

Regards,

Natalia Molotkova

Centurion Relationship Manager

[\[REDACTED\]](mailto: [REDACTED])

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Administrator) 08/25/2015 07:33 PM

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> Customer ([REDACTED])
08/25/2015 07:33 PM

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>

> On Aug 25, 2015, at 7:29 PM, Natalia Molotkova <lt;[REDACTED]

> wrote:

>

> >

> >

> > Response (Natalia Molotkova) 08/25/2015 07:29 PM

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> >

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> >

> > UA1444 25DEC EWR SXM 915A 225P

> > WM 675 25DEC SXM SBH 430P 445P

> >

> > WM 636 10JAN SBH SXM 1225P 1240P

> > UA1677 10JAN SXM EWR 310P 655P

> >

> > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

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> > Ref#150826-000892

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> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

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>

> Ref#150826-000892

> <!-- Survey Link ===== -->

> <div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

> <!-- Signature ===== -->

</div>

</div>

<!-- Print Header ===== -->

<div class="rnt_text_gray">

Response (Administrator) 08/26/2015 09:54 AM

</div>

<!-- Print Tread ===== -->

<div class="rnt_text_gray_thread">

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<div style="border-bottom:1px solid #ddd; padding-bottom: 10px;">

> <!-- Signature ===== -->

</div>

</div>

href="mailto: [REDACTED]"> [REDACTED]
> wrote:

> >

> >

> >

> > Response (Natalia Molotkova) 08/26/2015 09:35 AM

> > What about the air, should I issue the ticket?

> >

> > Or just holding till tomorrow 4pm?

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Response (Natalia Molotkova) 08/26/2015 09:27 AM

> > OK, booking...

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

> > Customer ([REDACTED]) 08/26/2015 09:12 AM

> > Morning! Thank you for requesting letter from Le Bristol.

> >

> > Book this St. Barth's hotel for us and request letter as well! I will
pass on this info to Karyna re deposit...Thank you!

> >

> > On Aug 26, 2015, at 8:51 AM, Natalia Molotkova < [REDACTED]
> > wrote:

> >

> > >

> > >

> > > Response (Natalia Molotkova) 08/26/2015 08:51 AM

> > > Morning,

> > >

> > > I did request the confirmation and letter of invitation from Le
Bristol.

> > >

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requested dates. I can offer

> > >

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> > >

> > > PUBLIC RATE **RATE CHG DPST /C-15D

> > > ** 850.00 EFF 25DEC - 07JAN

> > > 595.00 EFF 07JAN - 10JAN

> > >

> > > APPROX. TOTAL PRICE 12835.00 EUR

> > > INCLUDES TAXES AND SURCHARGES

> > >

> > > They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

> > > Regards,

> > > Natalia Molotkova

> > > Centurion Relationship Manager

> > > [REDACTED]

> > > [REDACTED]

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> > > Response (Administrator) 08/25/2015 07:33 PM

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> > > Customer ([REDACTED]) 08/25/2015 07:33 PM

> > > right...I remember these flights being non refundable now...itinerary is fine...Working on hotel tomorrow sounds good...thank you!

> > >

> > > On Aug 25, 2015, at 7:29 PM, Natalia Molotkova <&a href=" [REDACTED] > [REDACTED]
> > > wrote:

> > >

> > > >

> > > >

> > > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

> > > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

> > > >

> > > > Here is itinerary with United and Windward

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> > > > UA1677 10JAN SXMEWR 310P 655P

> > > >

> > > > All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> > > > Regards,

> > > > Natalia Molotkova

> > > > Centurion Relationship Manager

> > > > [REDACTED]

> > > > [REDACTED]

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> > > > >

> > > > > Ref#150826-000892

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> > > > >

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> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

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<!-- Survey Link ===== -->

>

<div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

<!-- Signature ===== -->

>

</div>

</div>

<!-- Print Header ===== -->

<div class="rnt_text_gray">

Response (Natalia Molotkova) 08/26/2015 09:37 AM

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<!-- Print Thread ===== -->

<div class="rnt_text_gray_thread">

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<div class="rnt_text_gray">

Customer ([REDACTED]) 08/
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<!-- Print Tread ===== -->

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Can we hold longer?

Sent from my iPhone

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> > >

> > >

> > > Ref#150826-000892

> > > Response (Natalia Molotkova) 08/25/2015 07:29 PM

> > > I. Air - I can't get fully refundable fare , it is not offered on this market. Only nonrefundable fare \$1188.72

> > >

> > > Here is itinerary with United and Windward

> > >

> > > UA1444 25DEC EWRXSM 915A 225P

> > > WM 675 25DEC SXMSBH 430P 445P

> > >

> > > WM 636 10JAN SBHSXM 1225P 1240P

> > UA1677 10JAN SXMEWR 310P 655P

> >

> > All of our properties are sold out, I will have to check tomorrow
morning - will start at 830am, fro any other hotel options.

> > Regards,

> > Natalia Molotkova

> > Centurion Relationship Manager

> > [REDACTED]

> > [REDACTED]

> > Hours: Monday through Friday 10:30am to 7:00pm EST

> >

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> Response (Administrator) 08/26/2015 09:12 AM

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> Response (Natalia Molotkova) 08/26/2015 08:51 AM

> Morning,

>

> I did request the confirmation and letter of invitation from Le Bristol.

>

> For the hotel in St. Barth - very limited availability fro the requested dates. I can offer

>

> HOTEL MANAPANY SAINT BARTHELEM

> ANSE DES CAYEES

> SAINT-BARTHELEMY BL 97098

>

> CHAMBRE DELUXE VUE JARDIN

>

> PUBLIC RATE **RATE CHG DPST /C-15D

> ** 850.00 EFF 25DEC - 07JAN

> 595.00 EFF 07JAN - 10JAN

>

> APPROX. TOTAL PRICE 12835.00 EUR

> INCLUDES TAXES AND SURCHARGES

>

> They do require deposit at the time of booking, which is refundable if you are canceling by December 10th 2015 by 6pm local hotel time to avoid 2550.00EUE cancellation fee (it is amount of the deposit).

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Response (Administrator) 08/25/2015 07:33 PM

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> Customer ([REDACTED]

08/25/2015 07:33 PM

> right...I remember these flights being non refundable now...itinerary is fine...Working on hotel tomorrow sounds good...thank you!

>

> On Aug 25, 2015, at 7:29 PM, Natalia Molotkova < [REDACTED]
> wrote:

>

> >

> >

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> > [REDACTED]

> > [REDACTED]

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> Natalia Molotkova
> Centurion Relationship Manager
> [REDACTED]

> [REDACTED]
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NV#2001-0126

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> Ref#150826-000892

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> <div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

> <!-- Signature ===== -->

</div>

</div>

<!-- Print Header ===== -->

<div class="rnt_text">

Response (Natalia Molotkova) 08/26/2015 09:35 AM

</div>

<!-- Print Tread ===== -->

<div class="rnt_text_thread">

What about the air, should I

issue the ticket?

Or just holding till tomorrow 4pm?

<!-- Survey Link ===== -->

>

<div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

<!-- Signature ===== -->

>

<p>Regards,

Natalia Molotkova

Centurion Relationship Manager

 [redacted]

[redacted]

Hours: Monday through Friday 10:30am to 7:00pm EST</p>

</div>

</div>

<!-- Print Header ===== -->

<div class="rnt_text_gray">

Response (Natalia Molotkova) 08/26/2015 09:27 AM

</div>

<!-- Print Tread ===== -->

<div class="rnt_text_gray_thread">

OK, booking...

<!-- Survey Link ===== -->

>

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<!-- Signature ===== -->

>

<p>Regards,

Natalia Molotkova

Centurion Relationship Manager

 [REDACTED]

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST</p>

</div>

</div>

cancellation fee (it is amount of the deposit).

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]

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> Response (Administrator) 08/25/2015 07:33 PM

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> On Aug 25, 2015, at 7:29 PM, Natalia Molotkova < [REDACTED] >

> wrote:

>

> >

> >

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> Centurion Relationship Manager

> <a
href="mailto: [REDACTED] " [REDACTED]

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WM 636 10JAN SBHSXM 1225P 1240P

UA1677 10JAN SXMEWR 310P 655P

All of our properties are sold out, I will have to check tomorrow morning - will start at 830am, fro any other hotel options.

> <!-- Survey Link ===== -->

<div style="border-bottom:1px solid #ddd; padding-bottom:10px;">

> <!-- Signature ===== -->

<p>Regards,

Natalia Molotkova

Centurion Relationship Manager

 [REDACTED]

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST</p>

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</div>

<div style="font-family: Arial; font-size: 8pt; color:#333; margin-top:5px">

[Privacy Statement](https://www.americanexpress.com/us/content/legal-disclosures/online-privacy-statement.html)

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Visit the Centurion Card website

<p>

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](https://www.americanexpress.com/us/content/fraud-protection-center/types-of-fraud.html?vnextchannel=9ee6d6954360c110VgnVCM100000defaad94RCRD&appinstance name=default&vanity=phishing).

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<p>

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