

To: Richard Kahn [REDACTED]
Cc: Karyna Shuliak [REDACTED], Lesley Groff [REDACTED]
From: james ce | personal genius
Sent: Sun 7/26/2015 11:02:37 PM
Subject: Re: Need help with printer

This is my recommendation for the printer, it's a high-speed laser that's wifi-equipped and iOS compatible. It's a Brother, which I've found to be quite reliable and Mac-friendly. In stock and sold by Amazon.

Brother HLL8350CDW Wireless Color Laser Printer - \$350
<http://www.amazon.com/Brother-HLL8350CDW-Wireless-Color-Printer/dp/B00JBVWDB8/>

When it arrives, I'll need ~30 minutes to set it up and install the drivers on the guests' MacBook Air.

(Also, what should I do with the Canon Pixma that's currently there.... it's a little too big to toss in my bag and drop off at the office. 📦)



James Ce
your Personal Genius

Certified Support Professional 10.6
[REDACTED]

On Jul 26, 2015, at 6:15 PM, james | personal genius [REDACTED] wrote:

IJJ also wants a faster / high capacity printer to print large documents (he pointed at a 600 page stack on the table). I'll have a recommendation later this evening, but it almost certainly won't be here before Karyna leaves town on Tuesday.



James Ce
your Personal Genius

Certified Support Professional 10.6
[REDACTED]

<http://personalgenius.us>

On Jul 26, 2015, at 12:44 PM, Karyna Shuliak [REDACTED] wrote:

Hi James,

Would you please look at their TV in 11J as well, they are having some issue. It is possible it has to do with the time warner contract (then we will have to speak with Bella) but I am not sure what it is.

Thank you,
Karyna.

On Jul 25, 2015, at 7:45 PM, james ce | personal genius

[REDACTED] wrote:

It's unlikely we'll have to replace the printer. If you think it's better that you're there just in case, that's great too. It's always lovely to see you.

It's up to you — I could just call you if I need you.

Is your cell still [REDACTED]?



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Jul 25, 2015, at 7:21 PM, Karyna Shuliak

[REDACTED] wrote:

Thank you!

It is apartment 11J. Please ask for Nilli.

They are important guests for Me. Epstein. In case there printer is broken, we will need to get a new one. Do you need me to be there in case we need a new printer?

Thank you,
Karyna.

On Jul 25, 2015, at 7:17 PM, james | personal genius

[REDACTED] wrote:

4PM is good. Which apt & who
am I asking for?

Thanks!



James Ce
your Personal Genius

Certified Support
Professional 10.6

<http://personalgenius.us>

On Jul 25, 2015, at 7:07 PM, Karyna Shuliak <[REDACTED]> wrote:

James, they asked if
you could please
come at 4pm?

On Jul 25, 2015, at 7:00 PM, Karyna Shuliak

[REDACTED]
[REDACTED] > wrote:

Thank
you so
much
James!
I just
sent
them a
messag
e, will
let you
know
as soon
as they
respon
d!

On Jul 25, 2015, at 6:53 PM, james | personal genius



>
wrote:

Hi Karyna,

I have plans in the morning, but I could be there anytime between 1 - 6 PM tomorrow if that works?

Please let me know.

(Also, we no longer work with Sara Rychtarik and Need Mac Help. Please don't copy her.



James Ce
your Personal Genius

Certified Support
Professional 10.6

<http://personalgenius.us>

On Jul 25, 2015, at 6:30 PM, Karyna Shuliak <[redacted]> wrote:

Hi James,
Mr. Epstein has guests in one of the apartments at 301 E 66th Street. They need help to set the printer. Will you by any chance have time tomorrow around 11am? I understand it is a short notice and tomorrow is Sunday, but wanted to check in case you are available..
Thank you!
Karyna.