

To: Lesley Groff [REDACTED]
From: Richard Kahn [REDACTED]
Sent: Mon 7/27/2015 12:56:40 AM
Subject: Fwd: Truck pickup?

Can you please arrange call with jee and Stefano tomorrow. His number is below. thank you.

Sent from my iPhone

Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>
Date: July 26, 2015 at 8:36:21 PM EDT
To: Richard Kahn <[REDACTED]>
Subject: Re: Truck pickup?

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On Sun, Jul 26, 2015 at 8:35 PM, Richard Kahn <[REDACTED]> wrote:

Shall I have Lesley arrange a specific time? Stefani usually arrives at shop by 10:00am.

Stefano Loria
Auto Design NYC
255 10th Ave
NYC, NY 10001
[REDACTED]

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor
New York, NY 10022
[REDACTED]

On Jul 26, 2015, at 8:33 PM, jeffrey E. <jeevacation@gmail.com> wrote:

I will talk to him tomorw . give me a number

On Sun, Jul 26, 2015 at 8:26 PM, Richard Kahn <[REDACTED]>
wrote:

Please advise.

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor
New York, NY 10022
[REDACTED]

Begin forwarded message:

From: Stefano <[REDACTED]>
Date: July 26, 2015 at 1:15:21 AM EDT
To: Richard Kahn <[REDACTED]>
Subject: Re: Truck pickup?

This is getting ridiculous.. It seems to me that it went from telling me that the seat is not original equipment to now its used leather. I used a special company to help me get all this done in the west coast. I fix the saggy part quick and nobody came to inspect it. Now your demanding new leather. Its all new and I want him to come in person to my shop. No more calls. This is all because communication issues between you and him. Im not paying the price for that.. I did exactly as I was told by you and what I said I was going to do! We went back and forth with this rear bench seat.. He also knew because he told me to order it. Someone needs to come monday to settle bill with a certified check or truck goes in storage assuming storage fees as posted on my wall at shop..

Stefano Loria
Auto Design NYC
255 10th Ave
NYC, NY 10001
[REDACTED]

On Jul 25, 2015, at 8:40 PM, Richard Kahn [REDACTED]
wrote:

Stefano

the leather is old on the seat and it is not new. the number of parts are irrelevant. you can speak directly with my principal if you prefer so I am not the man in the middle. you told both of us that you had a brand NEW seat in california that you would air freight. I dont know if it came in pieces or not. the leather on the seat , is clearly not new. you can replace the leather if you like in addition to showing me a bill that reflects a brand new seat which I have asked for all week.

Thank you.

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor
New York, NY 10022
[REDACTED]

On Jul 24, 2015, at 5:12 PM, Stefano Loria

[REDACTED] > wrote:

Look at the diagram then look at the seats. Nobody makes an Aftermarket seat for this! Its all factory and works exactly that way. call the dealer and see for yourself to verify.. It took days to get this right.. the dealers do not want to be bothered.. It's so many parts Plus so much work to put together.. It's all assembled piece by piece . To be honestly

we lost money on that part of the JOB.. But I am not complaining. I Don't want be treated like I'm cheating someone.. 20 plus years in business in NYC With a stellar reputation . I got the JOB done exactly like described. I took care of all issues. Some could have been avoid because of the middle person loop we have.. I hope this helps..

From: Richard Kahn
[REDACTED]

Sent: Friday, July 24, 2015 1:49 PM

To: [REDACTED]

Subject: Re: Truck pickup?

i showed mr epstein pictures of seat and he is very unsatisfied
mr epstein wants a new seat as promised not a rebuilt seat
i have asked you numerous time to provide paperwork showing
seat is new yet nothing was
ever sent

lets talk

thanks

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Jul 24, 2015,
at 12:44 PM,
Stefano Loria



wrote:

Just wondering if
you're ready to
pickup truck
soon? Are you
coming to
inspect?

Stefano

This email has been
checked for viruses by
Avast antivirus software.
www.avast.com



This email has been checked for
viruses by Avast antivirus
software.

<12.pdf>

<13.pdf>

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