

To: Bob Caffrey [REDACTED]
From: [REDACTED]
Sent: Fri 7/3/2015 11:32:46 PM
Subject: Re: Sliding French Doors Lincoln?

ok great..we agree the door should not be fogging up! I will call this guy next week...I followed up on the photos and the guy is putting on a zip drive and will send to me...I will forward to you as well...

On Jul 3, 2015, at 12:50 PM, Robert Caffrey <[REDACTED]> wrote:

> They are Lincoln windows and they should not be fogging up. [REDACTED]
> There representative is Jason Gladman he will know the job. Have him come
> by and take a look. Tell him you have pictures of the house done by a
> professional. Have you gotten the pictures yet? Happy fourth.
>
> -----Original Message-----
> From: [REDACTED]
> Sent: Friday, July 03, 2015 11:40 AM
> To: Robert Caffrey
> Cc: Ike Groff
> Subject: Sliding French Doors Lincoln?
>
> Hi Bob! Hope you are enjoying summer and the holiday weekend!!!!!! Do you
> recall if our sliding glass doors are Lincoln or did you buy from someone
> else? We have a door that appears the seal is not good .moisture is causing
> the glass to fog up..I looked at the Lincoln website and it states there
> should be an "L" etched into the glass with other numbers we need to get
> warranty info.but we can't find the "L" on the door.we see instead etched on
> the glass "C.G.F." with numbers.says it is tempered glass.
>
> I would like to call the company and have them come out.any help you can
> give me would be great.thanks! [REDACTED]
>