

To: james ce | personal genius [REDACTED]
From: [REDACTED]
Sent: Tue 6/9/2015 11:26:47 PM
Subject: Re: Thunderbolt Back Up Question...

Ah. Well now you will now how to "fix it" if a client gets the same bug! ♦

Sent from my iPhone

On Jun 9, 2015, at 6:16 PM, james ce | personal genius <[REDACTED]> wrote:

Yeah, well Apple doesn't spare me from their crappy software bugs anymore than anyone else.



James Ce
your Personal Genius
 Certified Support Professional 10.6
[REDACTED]
<http://personalgenius.us>

On Jun 9, 2015, at 6:15 PM, [REDACTED]
wrote:

NEVER would we forget about you!!!! Thank you so very much for this info. I will buy ASAP and hope install is super easy. Glad you got your iPhone up and running! I know you have the 6 Plus which is new! You shouldn't have any issues! ??? Take care

Sent from my iPhone

On Jun 9, 2015, at 6:11 PM, james ce | personal genius <[REDACTED]>
wrote:

Hi [REDACTED]
I apologize for the delay, I was tied up all yesterday getting my iPhone to work (not a fun day).

My recommendation would be to purchase the 2TB version of this drive:

<http://www.amazon.com/Passport-Portable-External-Drive-WDBCGL0020BSL-NESN/dp/B00WJOVCOS/>

It comes formatted for the Mac, so once you plug it into the hubs'

iMac it should prompt you to use with Time Machine. Say yes, and it should take care of the rest.

And, I know! It was such a quiet month, I've been worried that y'all forgot about me!!! 💎



James Ce
your Personal Genius

Apple Certified Support Professional 10.6

<http://personalgenius.us>

On Jun 8, 2015, at 10:19 AM, [REDACTED]
[REDACTED] wrote:

Hi James ...hope you are well...it has been awhile since I have seen you!!! Question, I have a Thunderbolt back up here on my computer at home...we need one for the computer in my husbands office...can you please recommend an exact model for me to order?

Thank you!!! [REDACTED]