

**To:** Natalia Molotkova [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 4/29/2015 10:36:30 PM  
**Subject:** Re: AA wait list [Email Ref: 150430-000271]

He said no! We will stick with the ticket as is!

Sent from my iPhone

On Apr 29, 2015, at 6:34 PM, Natalia Molotkova [REDACTED] wrote:

---

**Response (Natalia Molotkova) 04/29/2015 06:34 PM**

I agree, let me know...

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer [REDACTED] 04/29/2015 06:33 PM**

Hi Natasha! Let me ask Jeffrey and I will get back to you! It is a huge difference however!

Sent from my iPhone

> On Apr 29, 2015, at 6:25 PM, Natalia Molotkova [REDACTED] wrote:

>  
>  
>

> **Response (Natalia Molotkova) 04/29/2015 06:25 PM**

> [REDACTED]  
>

> One seat became available on the tomorrow's flight for Mathilde, if we change it the new round trip fare will be 4387.60USD. Please let me know if you are still interested. I didn't make any change yet due to a big difference in fare. Ticket was actually - original ticket with coach on the first leg - issued today at 2026.00USD.

>

> I can't guarantee availability in business for that one seat and I could not hold it due to it will be duplicate.

> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager

> [REDACTED]

> [REDACTED]  
> Hours: Monday through Friday 10:30am to 7:00pm EST  
>  
> Customer [REDACTED] 04/29/2015 03:30 PM  
> exactly...its good you are taking care of yourself...you will be super happy in a few days  
>  
> On Apr 29, 2015, at 3:27 PM, Natalia Molotkova  
< [REDACTED] wrote:  
>  
>>  
>>  
>> Response (Natalia Molotkova) 04/29/2015 03:27 PM  
>> We have to do what we have to do!!!! LOL  
>> Regards,  
>> Natalia Molotkova  
>> Centurion Relationship Manager  
>> [REDACTED]  
>>  
>> Hours: Monday through Friday 10:30am to 7:00pm EST  
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>> Customer [REDACTED] 04/29/2015 03:27 PM  
>> I like your attitude!!  
>>  
>> On Apr 29, 2015, at 3:15 PM, Natalia Molotkova  
< [REDACTED] wrote:  
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>>> Response (Natalia Molotkova) 04/29/2015 03:15 PM  
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>>> [REDACTED]  
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>>> Customer [REDACTED] 04/29/2015 03:12 PM  
>>> Ok thx for checking  
>>> I hope your oral surgery went ok!!  
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>>>> On Apr 29, 2015, at 3:05 PM, Natalia Molotkova  
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>>>> Response (Natalia Molotkova) 04/29/2015 03:05 PM

>>>> [REDACTED]

>>>>

>>>> AA keeps canceling the wait list in to the first class, that probably means that they are over sold in first.

>>>> Regards,

>>>> Natalia Molotkova

>>>> Centurion Relationship Manager

>>>> [REDACTED]

>>>> [REDACTED]

>>>> Hours: Monday through Friday 10:30am to 7:00pm EST

>>>>

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>>>> Ref#150430-000271

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>> Centurion Relationship Manager

> [REDACTED]

>> Hours: Monday through Friday 10:30am to 7:00pm EST

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>> Customer ([REDACTED]) 04/29/2015 03:12 PM

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> Hours: Monday through Friday 10:30am to 7:00pm EST

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> I like your attitude!!

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>

>

> Ref#150430-000271

**Response (Natalia Molotkova) 04/29/2015 06:25 PM**

[REDACTED]

One seat became available on the tomorrow's flight for Mathilde, if we change it the new round trip fare will be 4387.60USD. Please let me know if you are still interested. I didn't make any change yet due to a big difference in fare. Ticket was actually - original ticket with coach on the first leg - issued today at 2026.00USD.

I can't guarantee availability in business for that one seat and I could not hold it due to it will be duplicate.

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer [REDACTED] 04/29/2015 03:30 PM

exactly...its good you are taking care of yourself...you will be super happy in a few days

On Apr 29, 2015, at 3:27 PM, Natalia Molotkova

[REDACTED] wrote:

>

>

> Response (Natalia Molotkova) 04/29/2015 03:27 PM

> We have to do what we have to do!!!! LOL

> Regards,

> Natalia Molotkova

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>> Ok thx for checking

>> I hope your oral surgery went ok!!

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