

To: [REDACTED]
From: james ce | personal genius
Sent: Thur 4/2/2015 3:47:41 PM
Subject: Re: Office number comes in as "Unknown"

Can you search your contacts (on the phone) for a contact card named "Unknown" or any without names? It's unlikely, but it would be the simplest explanation.

Are you going to be in the office next week? I'm in jury duty today and tomorrow (at least). It would be easiest if we were there so we could test directly.



James Ce
your Personal Genius
 Certified Support Professional 10.6

On Mar 31, 2015, at 11:29 AM, [REDACTED] wrote:

Everyone from the office now comes in as "Unknown"...

On Mar 31, 2015, at 11:24 AM, james ce | personal genius <[REDACTED]> wrote:

Does it make a difference who is calling you — Bella vs Rich vs Bebe?



James Ce
your Personal Genius
 Certified Support Professional 10.6

On Mar 31, 2015, at 10:29 AM, [REDACTED] wrote:

yes, that is correct...

I am in the office today and I just had Bella and Bebe check their cell phones to see how calls from here come to their cells...they see the office number come up...

On Mar 31, 2015, at 10:20 AM, james ce | personal genius

<[REDACTED]> wrote:

Ummm.... Let me get back to you on that.
Is this calls from 51st office to your cell?



James Ce
your Personal Genius

Certified Support Professional 10.6



On Mar 31, 2015, at 9:56 AM, [REDACTED] > wrote:

HI james...the office number
used to come to my cell phone
labeled as HBRK or Bella or
however I have it in my
contacts...now when anyone
from the office calls me, it
shows up "unknown"...can I fix
this?

