To: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
From: james ce | personal genius
Sent: Wed 1/28/2015 3:42:26 PM
Subject: Re: Your iCloud storage is almost full.

▮▮▮▮▮▮▮ iPhone 1.4GB is your old iPhone 5 and can be deleted, but you're going to encounter this problem again as soon as you take more photos (clearing Google Drive won't help).

Upgrading to the $3/month 200GB plan is the best option.

James Ce
your Personal Genius

☐ Certified Support Professional 10.6
▮▮▮▮▮▮▮▮▮▮▮
http://personalgenius.us

On Jan 28, 2015, at 10:32 AM, ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ wrote:

> No, I didn't know you were kidding! but thats ok ...

iCloud Photo library 7.6 GB
▮▮▮▮▮▮▮ iPhone 6 10.6 GB
▮▮▮▮▮▮▮ iPhone 1.4GB (doesn't make reference to what iPhone)
Passbook (documents & Data) 21.1 KB

What should I do here? Should I delete some stuff I have in my Google Drive that I don't need? probably lots of stuff there...but not sure that makes a difference

On Jan 28, 2015, at 10:15 AM, james ce | personal genius <▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮> wrote:

> Lucky Jed!

On your iPhone go Settings > iCloud > Storage > Manage Storage and it will tell you what is using all your storage.

If your iPhone 5 backup is listed here, you can probably delete it and free up a bunch of space, otherwise it's probably all photos & videos (you know

I was kidding about taking another 97GB of photos, right?), in which case you'll need to go to the $3/month plan.

James Ce
your Personal Genius

☐ Certified Support Professional 10.6

████████████████

http://personalgenius.us

On Jan 28, 2015, at 8:07 AM, ████████████████████████████ wrote:

I am receiving this message!? I love Jed and we purchased the .99 a month extra storage already. Is it possible that is still not enough?

Sent from my iPhone

Begin forwarded message:

From: iCloud
<noreply@insideicloud.icloud.com>
Date: January 28, 2015 at 5:10:07 AM EST
To: ████████████
Subject: Your iCloud storage is almost full.

Dear ████████,

Your iCloud storage is almost full. You are currently using 19.8 GB of 20 GB t

Your iCloud storage is used to store your photos and videos in iCloud Photo L storage is also used to back up important device data and to keep your iClou iCloud-enabled apps, like Keynote, Pages, and Numbers, up-to-date across y

To continue using these iCloud features without interruption, you can upgrade
plan from your iPhone, iPad, iPod touch, or Mac.

iOS 8:

1) Go to Settings and tap iCloud.

2) Tap Storage.

3) Tap Change Storage Plan.

OS X:

1) Go to System Preferences and click iCloud.

2) Click Manage.

3) Click Change Storage Plan.

Or you can reduce the amount of iCloud storage you're using. Learn how to m
iCloud storage >

Important: If you exceed your storage plan, new photos and videos will not upl
Photo Library and your devices will stop backing up to iCloud. iCloud Drive an
enabled apps will no longer update across your devices.

The iCloud Team