

To: [REDACTED]
From: james ce | personal genius
Sent: Thur 2/5/2015 9:05:58 PM
Subject: Re: Another issue with phone?

The ways I know to mark messages as unread:

1. From the message list, swipe left-to-right on the message and a blue "mark as unread" indicator comes up.
2. From the message list, tap Edit, select the message(s) and then Mark (at the bottom) > Mark as Unread
3. Inside the message, tap the flag icon and choose Mark as Unread

All three of these work reliably for me, but as soon as the message is opened again it reverts to being read (of course). If the message is open on Mac mail on an iMac somewhere, it will of course go back to being read the next time that machine checks mail.



James Ce
your Personal Genius
 Certified Support Professional 10.6
[REDACTED]
<http://personalgenius.us>

On Feb 5, 2015, at 9:35 AM, [REDACTED] wrote:

I'm have and their issue with the phone. I like to read an email then mark it as "unread" so I know I need to come back to it. When I mark an email as unread it does not stick. I have the go back and do it several times before it sticks as unread. And sometime that still doesn't work. I'm have to go back an hour later I see it not marked as unread and I try it again. Then it usually works. ??? Something else you can check for me?

Sent from my iPhone