

To: Bella Klein [REDACTED]
From: Lesley Groff
Sent: Wed 1/14/2015 8:52:22 PM
Subject: Re: [REDACTED]

does the bill give you any other pertinent info...the record locator would be super helpful if they include that...I booked and rebooked all of this...

On Jan 14, 2015, at 3:49 PM, bellaklein <[REDACTED]> wrote:

yes Les, It is the date it was billed... Please confirm that credit will be issued. If you did not book it than i will call Amex.

Thank you,
Bella

[REDACTED]

On Jan 14, 2015, at 3:43 PM, Lesley Groff <[REDACTED]> wrote:

Hi Bella...i am wondering why you are giving me the dates of **Dec. 16th**...is this the date we were billed? Because it is not the dates of travel...so you are confusing me ! Do you have **record locators** for this travel...that would help me...

Julia departed NY on Fri. Dec. 19th to PB via Delta [REDACTED] (took same flight)...she was supposed to go from PB to STT on Sat. from Miami (along with [REDACTED] and then back to NY on Sunday but [REDACTED] did NOT do this...instead, she flew back to LGA on Sat. Dec. 20th (Rec. [REDACTED] We should for sure get credit for the Miami to STT trip (cause she did not take it...as long as it was fully refundable or maybe we have a credit with the airline?) and she did not fly PB/STT/NY...I don't think I ever had a ticket from PB to STT...let me look some more...

On Jan 14, 2015, at 2:19 PM, bellaklein <[REDACTED]> wrote:

Les,
As discussed, Please check if partial credit should be requested.

Thank you,
Bella

