

To: Lesley Groff [REDACTED]
From: bellaklein
Sent: Wed 1/14/2015 8:59:46 PM
Subject: Re: [REDACTED]

DELTA AIR LINES

ATLANTA AIRPORT
ATLANTA
GA

30320

UNITED STATES

Additional Information: DELTA AIR LINES INC.
[REDACTED]

DEC16

AMERICAN EXPRESS TVLPHOENIX AZ

Jeffrey E Epstein

Doing business as:

AMERICAN AIRLINES

7645 E 63RD ST STE 600
AMERICAN AIRLINES-CCS
TULSA

OK

74133-1275

UNITED STATES

Additional Information: AMERICAN AIRLINES INC
[REDACTED]

Category: Travel - Airline

Dispute/Inquire about this Charge

Make This Tag Private

CREATE RULE

PRINT

Flight Details

MIAMI INTERNATIONAL

ST THOMAS CYRIL E

Ticket Number: [REDACTED]

Date of Departure: 12/20

Passenger Name: [REDACTED]

Document Type: PASSENGER TICKET

Dispute/Inquire about this Charge

Make This Tag Private

CREATE RULE

PRINT

Flight Details

NEW YORK LA GUARDI

PALM BEACH INTERNA
PALM BEACH INTERNA

ST THOMAS CYRIL E
ST THOMAS CYRIL E

N.Y. J F KENNEDY I



Thank you,
Bella



On Jan 14, 2015, at 3:52 PM, Lesley Groff <[REDACTED]> wrote:

does the bill give you any other pertinent info...the record locator would be super helpful if they include that...I booked and rebooked all of this...

On Jan 14, 2015, at 3:49 PM, bellaklein [REDACTED] wrote:

yes Les, It is the date it was billed... Please confirm that credit will be issued. If you did not book it than i will call Amex.

Thank you,
Bella



On Jan 14, 2015, at 3:43 PM, Lesley Groff

[REDACTED] wrote:

Hi Bella...i am wondering why you are giving me the dates of **Dec. 16th**...is this the date we were billed? Because it is not the dates of travel...so you are confusing me ! Do you have **record locators** for this travel...that would help me...

Julia departed NY on Fri. Dec. 19th to PB via Delta [REDACTED] [REDACTED] took same flight)...she was supposed to go from PB to STT on Sat. from Miami (along with [REDACTED]) and then back to NY on Sunday but [REDACTED] did NOT do this...instead, she flew back to LGA on Sat. Dec. 20th (Rec. Loc# [REDACTED]) We should for sure get credit for the Miami to STT trip (cause she did not take it...as long as it was fully refundable or maybe we have a credit with the airline?) and she did not fly PB/STT/NY...I don't think I ever had a ticket from PB to STT...let me look some more...

On Jan 14, 2015, at 2:19 PM, bellaklein [REDACTED] wrote:

Les,

As discussed, Please check if partial credit should be requested.

[REDACTED]

Thank you,
Bella

[REDACTED]