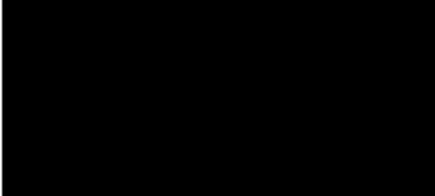


To: Jojo fontanilla [REDACTED]
Cc: Lesley Groff [REDACTED]
From: Richard Kahn
Sent: Thur 1/15/2015 6:55:36 PM
Subject: Fwd: Your January OnStar Vehicle Diagnostics report from your Cadillac Escalade ESV

please put air in tires and confirm back it was done
Richard Kahn
HBRK Associates Inc.

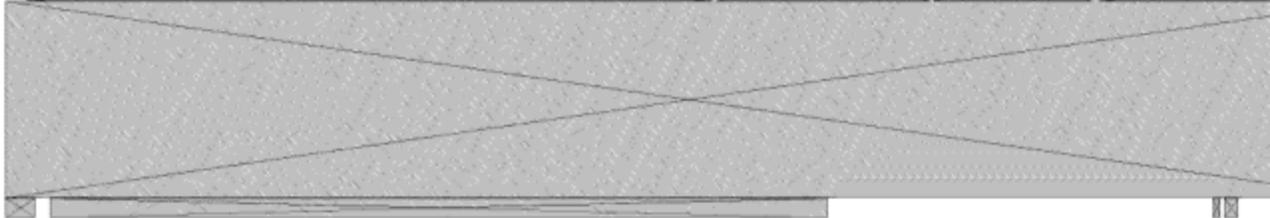


Begin forwarded message:

Date: January 15, 2015 at 1:40:48 PM EST
From: OnStar Services <vehiclediagnosics@onstar.com>
Reply-To: OnStar Services <vehiclediagnosics@onstar.com>
To: [REDACTED]
Subject: Your January OnStar Vehicle Diagnostics report from your Cadillac Escalade ESV



To ensure that you continue to receive emails from OnStar in your inbox, please add vehiclediagnosics@onstar.com to your address book. Having trouble viewing this email? [Click here.](#)



**OnStar Vehicle Diagnostics from your
2012 Cadillac Escalade ESV as of 01/15/2015**

Dear Luciano Fontanilla,

You have a tire pressure alert, indicated in the Maintenance Information

section. While the pressure may not be low enough to turn on your vehicle's warning light, we can detect that your tire pressure is below recommended levels. Improper tire pressure can lead to poor vehicle performance, including lower fuel economy. Take the suggested action below to stay safe on the road.

Engine and Transmission System

Emissions System

Air Bag System

StabiliTrak® Stability Control System
WATCH VIDEO

Antilock Braking System

OnStar System

Vehicle Maintenance
No oil change due at this time.

Remaining Oil Life: 58%

Mileage: 17,452

[VIEW MAINTENANCE SUMMARY](#)

2012 Cadillac Escalade ESV
VIN: 1GYS4JEF4CR216976

GM OWNER CENTER ONLINE

Recall Information
To check for recalls on your GM vehicle, click here.

Warranty Tracker
One or more of your warranties is nearing expiration.
See warranty coverage

OnStar¹ Subscription
• Account #: 013-5462-730
• Safe & Sound
• Expires 02/29/2016
• Enrolled in Continuous Coverage

Navigation
OnStar Navigation guides you to wherever you want to go with a single button press, which makes safer and easier than smartphone other navigation systems. To learn about how you can get a free

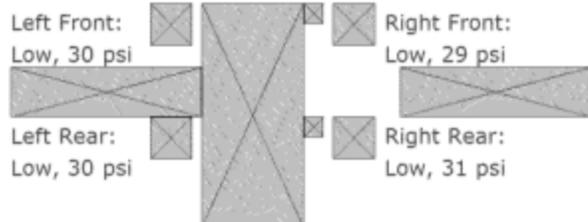
Navigation trial, click the button below.

Additional Maintenance Items

Based on your current mileage, no items on the additional maintenance list are due at this time.

Tire Pressure: Low (Add Air)

- One or more tires are low and need air. Inflate them to the recommended tire pressure listed below as soon as possible.
- Properly inflated tires can improve your fuel economy, vehicle performance, and tire life.
- Recommended tire pressure - Front: 35 psi, Rear: 35 psi



VIEW TIRE PRESSURE INFORMATION

Hands-Free Calling

- Calling #: 917-583-0070
- Minutes Remaining: 0

Hands-Free Calling makes placing and receiving calls as easy as pushing a button. It's also built right in to your vehicle and designed for better connections, perfect for when you're on the go.

Insurance Benefit

Your mileage makes you eligible for a low mileage discount on auto insurance.

Review charts of your vehicle's history.

- Oil Life History
- Mileage History

XM Satellite Radio²

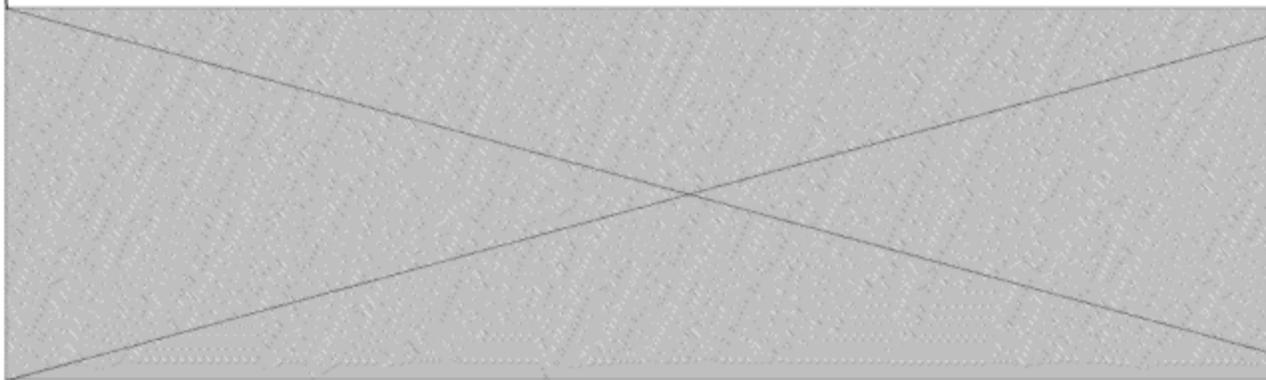
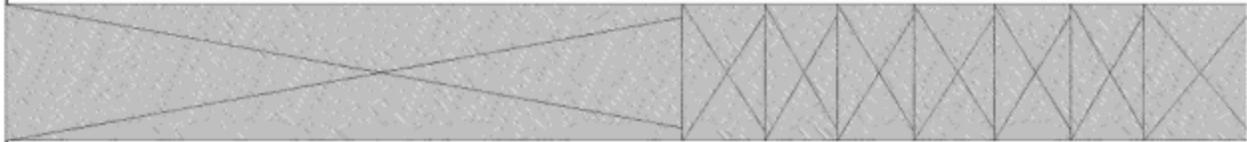
- Radio ID #: WTGHE2W3
- XM Radio active

Selling Dealer

GOLD COAST CADILLAC
2123 RTE 35
OAKHURST, NJ 07755
(732) 695-1400

Enroll in Dealer Maintenance Notification so you won't have to worry about when to schedule service - your dealer will contact you!

DEALER WEBSITE
DEALER PRICING AND OFFERS
SCHEDULE SERVICE



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If you dispose of, sell, or transfer your vehicle or your lease ends, it is your obligation to notify us immediately and terminate your OnStar Service Plan or Remote Link Key Fob Services and cease to use the Application for the vehicle.

Click here if you no longer own this vehicle.



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If you are planning on transferring ownership of your vehicle, please go to Subscription Transfers for more information.

As always, if you have any questions about this report or OnStar Vehicle Diagnostics, please call 1.888.4.ONSTAR (1.888.466.7827) or visit OnStar.com for details.

¹ Visit OnStar.com for coverage maps, details and system limitations.

² SiriusXM services require a subscription after trial period. If you decide to continue your service at the end of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call 1-866-635-2349 to cancel. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. NavTraffic available only in certain vehicles and in select markets. SiriusXM satellite service is available only to those in the 48 contiguous United States and D.C. See www.siriusxm.com for more details.

Questions about your vehicle's monthly report? Please contact us.

If you are deaf, hard of hearing, or speech impaired, click here for more information.

You can contact OnStar at the following address:

OnStar Subscriber Services, P.O. Box 1027, Warren, MI 48090-1027.

