

To: Holiday, Westley [REDACTED]
From: [REDACTED]
Sent: Tue 1/20/2015 12:57:49 PM
Subject: Re: Welcome to HSS Premier!

Morning! Nice of you to check in. Will find out.

Sent from my iPhone

> On Jan 20, 2015, at 7:46 AM, Holiday, Westley [REDACTED] wrote:

>

> Hi [REDACTED]

>

> Just a quick update. I have another patient that is interested in taking the Feb 3rd date. Do you know if Mr. Epstein is able to do Feb 3rd and/or Feb 10th yet? Let me know as soon as you can. I'll also give you a call Wednesday or Thursday to follow-up.

>

> Thanks again,

> Westley

>

> From: Holiday, Westley

> Sent: Thursday, January 15, 2015 6:42 PM

> To: [REDACTED]

> Subject: RE: Welcome to HSS Premier!

>

>

> Hi [REDACTED]

>

> Please keep me posted, that would great! Happy to hear you had a wonderful time for the holidays.

>

> Westley

>

> From: [REDACTED]

> Sent: Thursday, January 15, 2015 1:52 PM

> To: Holiday, Westley

> Subject: Re: Welcome to HSS Premier!

> Importance: High

>

> Hello Wesley!!! LOVED every bit of the holidays! Hope you did too!!!!

>

> Thank you for circling back to us and providing some dates in early Feb. for Jeffrey to have a look at...Let me toss by him and see if something will work...or if he can provide me some dates...hope to be back to you soon.

>

> [REDACTED]

>

> On Jan 15, 2015, at 1:00 PM, Holiday, Westley [REDACTED] wrote:

>

> Hi [REDACTED]

>

> Happy New Year to you! I hope your holidays were fruitful with loved ones and relaxation time. I wanted to get a jumpstart on scheduling with Mr. Epstein again. Can you advise if Tues. Feb 3rd or Tues. Feb 10th will work for him? I don't want to lose a currently available slot time for him.

>

> Also, we just launched our Premier website! Feel free to forward to him and have him review it to help further his interest - www.hss.edu/Premier<<http://www.hss.edu/Premier>>

>
> You're the best,
> Westley
>
> Westley T. Holiday
>
> HSS Premier Program
> www.hss.edu/Premier<<http://www.hss.edu/Premier>>
> Hospital for Special Surgery
> 535 East 70th Street
> New York, NY 10021

> [REDACTED]
> [REDACTED]
> [REDACTED]

> Information Security Alert.
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>
>
> From: Holiday, Westley
> Sent: Wednesday, December 03, 2014 11:29 AM
> To: [REDACTED]
> Subject: RE: Welcome to HSS Premier!

> Hi [REDACTED]
>
> Completely understood! No worries whatsoever. I look forward to touching base in January and I wish you and Mr. Epstein the best.

> Have a wonderful holiday and Happy New Year!
> Westley

> From: [REDACTED]
> Sent: Wednesday, December 03, 2014 11:02 AM
> To: Holiday, Westley
> Subject: Re: Welcome to HSS Premier!

> I just spoke to Jeffrey and he says he will not be able to focus on this until after Christmas unfortunately...lets remain posted... you fill in your spots as you need...after Christmas lets reconvene for perhaps Jan or maybe it will be Feb...

> On Dec 3, 2014, at 10:52 AM, Holiday, Westley
> [REDACTED] wrote:

> Thank you, [REDACTED] Spots are filling up quickly for the new year, so we want to do our best to be accommodating.

>
> Much appreciated,
> Westley

>
> From: [REDACTED]
> Sent: Tuesday, December 02, 2014 6:06 PM
> To: Holiday, Westley
> Cc: HSS Premier
> Subject: Re: Welcome to HSS Premier!

>
> Thank you!! Let me speak with Jeffrey and I'll get back to you.

>
> Sent from my iPhone

>
> On Dec 2, 2014, at 5:05 PM, "Holiday, Westley"
[REDACTED] wrote:

> Hello [REDACTED]

>
> I hope you had a wonderful Thanksgiving holiday. We are looking to follow-up to set our 2015 appointment schedule. Please let me know if any of the following Tuesdays in January would work for Mr. Epstein: Jan 13th, 20th or 27th? If not, we can discuss times in February too.

>
> Best,
> Westley

>
> Westley T. Holiday

>
> HSS Premier Program
> Hospital for Special Surgery
> 535 East 70th Street
> New York, NY 10021

>
> [REDACTED]
>
> From Fairbanks to Palm Beach, and virtually all points in between, patients travel to HSS for world-class care. For more information, please visit - www.hss.edu/backinthegame<<http://www.hss.edu/backinthegame>>

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contact my office by telephone when necessary. Thank you for your cooperation.

>

>

> From: Holiday, Westley On Behalf Of HSS Premier

> Sent: Tuesday, November 11, 2014 11:00 AM

> To: [REDACTED]

> Subject: RE: Welcome to HSS Premier!

>

> Hi [REDACTED]

>

> I know you are still looking into Mr. Epstein's availability for Dec 3rd, 4th and early January. Could you also advise if he is more interested in running, golfing or a general fitness assessment? This will guide us in scheduling the best Sports Evaluation for him that we possibly can. We will talk again later on today.

>

> Thanks!

> Westley

>

> From: [REDACTED]

> Sent: Tuesday, November 11, 2014 7:40 AM

> To: HSS Premier

> Subject: Re: Welcome to HSS Premier!

>

> Morning Westley! I am checking in today as I know you hoped to have an answer today for us regarding the appointment for Jeffrey on Dec 2! Please let me know if we are confirmed and my next steps!

>

> Thank you,

>

>

>

>

> Sent from my iPhone

>

> On Nov 5, 2014, at 12:43 PM, HSS Premier

[REDACTED] wrote:

> Hi [REDACTED]

>

> Pleasure speaking with you once again! Below is more information re: the program for Mr. Epstein's review. I will be in contact with you soon.

>

> Regards,

> Westley

>

> <image002.png>

> Premier

> A Personalized Performance & Wellness Program

>

>

> ABOUT PREMIER

> The Premier Program is a personalized performance and wellness program that offers individuals a comprehensive evaluation and actionable plan that is tailored to achieve specific goals.

>

> Every year, millions of individuals participate in physical activity. Whether the activity is social, competitive, or simply to stay in shape, exercise is a mainstay of the 21st century. However, every person and every activity is not created equally and without proper nutrition and conditioning, the constant wear and tear on the body can dramatically affect both the ability to enjoy physical

activity and one's daily life outside of sport.

>

> The Premier Program delivers multi-specialty evaluations from world-class clinicians that lead to personalized exercise and nutrition plans to maximize performance and minimize the likelihood of injury. Participants will spend one full day at the Hospital for Special Surgery. See below for a more detailed summary of the services provided on the day of your evaluation:

>

> Services

> • Medical Evaluation

> A comprehensive medical assessment with a highly trained Hospital for Special Surgery physician, who specializes in sports medicine. They will review your complete medical history, identify any health risk factors, and evaluate any musculoskeletal deficiencies that you may have.

>

> • Nutrition Evaluation

> A personal consultation with our Board Certified Sports Dietitian and Nutritionist who will help identify the optimal nutrition plan to achieve your sport, fitness, and health goals and fit your lifestyle.

>

> • Performance Evaluation

> Evaluation of the five components of fitness: body composition, flexibility, muscular strength and endurance, and aerobic capacity. Our clinical specialists from the HSS Sports Rehabilitation and Performance Center will help identify your strengths and weaknesses then determine a customized exercise plan suited to your lifestyle and personal goals.

>

> • Goal Specific Analysis

> Our sports team will meet with you to review video analysis completed during your Performance Evaluation and review the results of your assessments. They will provide you with recommended exercises, go over any questions you may have, and discuss the best and most effective way for you to implement the exercise plan that they have created for you.

>

> This portion of your evaluation may also include one of the following:

> - Runner's Performance Analysis

> Designed for runners and multisport athletes of all ages and skill levels, our analysis will target injury prevention and performance enhancement. Our expert and in depth analysis can detect running mechanics that have the potential for injury, as well as identify important factors the athlete can modify to train more effectively and to improve running performance.

> - Golf Performance Analysis

> Whether you're a novice golfer or a club champion, these golf specific training services can improve your game while reducing the risk of injury.

>

> • Body Composition Analysis

> Using the most advanced technology, we will assess your body composition using whole body dual x-ray absorptiometry (DXA). This test will measure your lean issue mass, bone density, and total and regional body fat.

>

> • Behavioral Health Evaluation

> A one-on-one sit down with our board certified clinical psychologist to help identify your goals and ways to help you achieve them.

>

> • Soft Tissue Massage

> A 30-minute break in your day to relax and reward yourself for the work you've put into the day.

>

>

> WHY CHOOSE HSS

> The Hospital for Special Surgery is nationally ranked #1 in orthopedics, and #3 in rheumatology by U.S. News & World Report (2014-2015). Doctors and therapists from HSS have the distinction of being the team physician and athletic trainers for many professional and college sports teams including: United States Olympic Committee, NY Giants, NY Mets, NY Rangers, NY Liberty, NY Red Bulls, USA Swimming, USA Volleyball, IMG Academy, and the Major League Baseball Players Alumni. A steadfast commitment to excellence in education dates back to the Hospital's earliest traditions and continues to influence its present-day mission and vision. For more on our history please, please visit www.hss.edu/history<<http://www.hss.edu/history>>.

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>

> WHAT TO EXPECT ON THE DAY OF YOUR VISIT

> Your comprehensive evaluation is a full day of events from 7:30AM to 5:00PM. A member of our team, specialized in patient concierge services, will escort you throughout your day and help you get to where you need to go.

>

> Free time is very limited during the day. However, we will be providing you with a room at our Belaire Guest Facility on campus, where you will be able to store any personal or work-related items. Meals will be provided to you in your room, where you will also be given the option to shower midpoint in the day if you choose to do so.

>

> From your Body Composition Analysis to your Goal Specific Analysis, every portion of your evaluation will be spent with world-class clinicians who have tailored assessments based on your medical and social history collected before you step through the door. These personalized assessments will allow us to develop a detailed plan to best suit your goals and lifestyle. Throughout the day we will be making very efficient use out of your time as you go through various assessments that allow us to develop a highly personalized plan to best suit your goals and lifestyle.

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>

> YOUR PREMIER FOLLOW-UP

> After you've completed your comprehensive evaluation, our Premier Team collects all of your data and works together to create a detailed report based on your performance that includes your personalized nutrition plan, exercise plan, and an explanation of your results. Your report will be sent to you within one to two weeks after the date of your evaluation. Along with your report, you will be provided with a flash drive on the day of your evaluation that will contain the video content that is covered during your Goals Specific Analysis.

>

> After you receive your report, our physician will be contacting you to review its contents and answer any questions that you may have. Our team will be following up with you at various times over the next year to track your progress and ensure that you are getting the full benefits of your time spent here. Individualized follow-ups can also be scheduled with any of our team members.

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>

> From: Holiday, Westley On Behalf Of HSS Premier

> Sent: Wednesday, November 05, 2014 9:40 AM

> To: [REDACTED]

> Subject: RE: Welcome to HSS Premier!

>

> Good Morning [REDACTED]

>

> That is great news! I completely understand. I will talk to you today circa 12:30pm or so. I hope you had a lovely time with your family last night.

>

> Kindest regards,

> Westley
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> From: [REDACTED]
> Sent: Wednesday, November 05, 2014 7:45 AM
> To: HSS Premier
> Subject: Re: Welcome to HSS Premier!
>
> Jeffrey already answered! He would like to do Dec
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