

To: Tropical Hotel[tropicalhotel@wanadoo.fr]
Cc: [REDACTED]
From: Lesley Groff
Sent: Sat 12/27/2014 9:10:15 PM
Subject: Re: WELCOME Rental Car for [REDACTED] [REDACTED]

I believe they will be handling their own transportation...if something changes someone will let you know. thank you!

On Dec 27, 2014, at 12:44 PM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

Dear Lesley,

Do you have information for us about arrivals of [REDACTED] and [REDACTED] [REDACTED]?

Do they have secured their timing?

We are sorry to insist , but the reservation is scheduled for tomorrow and we need to know their hour of arrival to welcome them.

Looking forward to hearing from you.

Best regards,

Julie
Réserveation

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

<image001.jpg>

De : Lesley Groff [mailto:[REDACTED]]

Envoyé : vendredi 26 décembre 2014 11:08

À : Tropical Hotel

Cc : [REDACTED]; [REDACTED]; Bella Klein

Objet : Re: WELCOME Rental Car for [REDACTED] [REDACTED]

Ok, thank you for the information...appreciate it...

On Dec 26, 2014, at 9:50 AM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

Dear Lesley,

Thank you for your email ; well noted but keep in mind that without those details our partner will not be able to insure the transfer and a notice is required.

On the other hand, [REDACTED] has called us this morning to cancel one of the room.

As explained to her by phone, no reimbursement / credit could be done according to our cancellation policy.

As a reminder, please find enclosed our cancellation policy.

We stay at your disposal for any further question/request you may have.

Best regards,

Tania
Réservation

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

<image001.jpg>

De : Lesley Groff [mailto:[REDACTED]]
Envoyé : vendredi 26 décembre 2014 10:25
À : Tropical Hotel
Cc : [REDACTED]; [REDACTED]
Objet : Re: WELCOME Rental Car for [REDACTED]

Hello and thank you for touching base...I have both [REDACTED] and [REDACTED] cc'd on this mail. They will be flying private on the 28th to St. Barth's and will get back to you themselves once they have secured their timing.

Lesley

On Dec 24, 2014, at 4:03 PM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

Dear Lesley,

A quick email to ask you if you know the exact arrival details of Mrs. [REDACTED] and Mrs. [REDACTED] to give to our partner Welcome for their rental car. They will be there to pick them up Saturday and to insure the transfer to the Hotel.

Looking forward to hearing from you.

Best regards,

Julie
Réreservation

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

<image001.jpg>

De : Lesley Groff [mailto: [REDACTED]]
Envoyé : jeudi 11 septembre 2014 09:29
À : Tropical Hotel
Objet : Re: WELCOME Rental Car for [REDACTED] [REDACTED]

Thank you! I will forward the voucher to [REDACTED] and see if they have flights as of yet.
Thanks, Lesley

Sent from my iPhone

On Sep 11, 2014, at 9:24 AM, "Tropical Hotel" <tropicalhotel@wanadoo.fr> wrote:

Dear Lesley,

Thank you for your email.

We well received cc form under Mrs [REDACTED] name and we have sent it to our partner Welcome Car Rental.

So please find attached the voucher corresponding.

Also, would you please give us clients' arrival information when you have it in order our partner can organize their transfer.

We stay at your disposal for any further information you may need.

Looking forward to hearing from you,
Best regards,

Louise
Administration

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

De : Lesley Groff [mailto: [REDACTED]]
Envoyé : mercredi 10 septembre 2014 16:59
À : Tropical Hotel
Cc : [REDACTED]; [REDACTED]; Bella Klein
Objet : Hertz Rental Car for [REDACTED]

<VOUCHER WELCOME [REDACTED] 28 DEC-07 JAN
2015.pdf>

<DEPOSIT & POLITIQUE D'ANNULATION.pdf>